Table of Contents:

PARENT & FAMILY RESOURCES

Welcome from Vice Presidents 2
Parents Program Welcome 3
Parents & Families Weekend 3
The First Year at Penn State 4
Student Orientation & Transition Programs 4
Penn State First-Year Learning Outcomes and Competencies 4
The First College Year 5
Partnering with Penn State 6
The Role of the Student 6
Penn State’s Role 6
Supporting Your Student 6
Penn State Reads 7
New Parents & Families
Welcome Activities 7
Tips for Student Success 7
New Student Arrival Checklist 8
Key Dates 9

ACADEMIC LIFE

General Education Requirements 10
Declaring a Major 10
Academic Colleges 11
Academic Advising Centers 11
Academic Resources 12
eLion 14
Access to Student Information 15
Student Financial Aid 16
Money Matters 18

CAMPUS LIFE

Student Affairs 20
Student Rights and Responsibilities 24
Housing, Food Services and Residence Life 25
id+ Card 29
Residential Computing Services 30
University Health Services 32
Student Wellness 35
Penn State University Police and Public Safety 38

UNIVERSITY RESOURCES

University Resources 41
Welcome Week 42
Parents Fund 43
Penn State Bookstore 44
Campus Map Back Cover
A MESSAGE FROM THE VICE PRESIDENTS
FOR STUDENT AFFAIRS AND
UNDERGRADUATE EDUCATION

Dear Parents & Family Members—

A student’s success depends on many things. It depends on deep commitment and a clear sense of purpose, a desire to take responsibility and make good choices, an openness to learn from mistakes and embrace new challenges. In the most fundamental ways, a student’s success depends on the student. It comes from within.

But a student’s success also depends on the support and encouragement of others. It depends on University programs and services designed and implemented with student success in mind. It depends on the support and love of parents and family members. It depends on you and us and so many others, and it requires our collective willingness, in just the right moment, to simply let go.

We want all Penn State students to have the opportunity to succeed. We want them to experience the excitement of discovery in their academic and personal pursuits, to learn, to grow, to find their life’s path and purpose, to take responsibility for themselves and others. And we want them to do so safely and securely; challenged by the experience, but nurtured through it, too.

We cannot achieve that ambition without your direct involvement and contribution. Please participate in as many Parents Program activities and opportunities as time allows. Let us know what we can do for you. Tell us about your experience at Penn State. Help us be the very best we can.

With all of us working together, Penn State will remain among the finest universities in the land. Together, our students—all of them—will have every good chance to succeed. They and we should expect nothing less.

Sincerely,

Rob Pangborn
Vice President and Dean for Undergraduate Education

Damon Sims
Vice President for Student Affairs
Welcome to the Penn State family!

We believe that student success is enhanced when parents and family members engage in an effective working partnership with our institution. With that in mind, the Parents Program strives to:

- Serve as a central resource for access to information and referrals,
- Enhance parent and family involvement opportunities throughout the University community,
- Provide information about the student experience at Penn State, and
- Communicate with parents and families through responses to phone and email inquiries, newsletters, and our website.

As a first step, we publish this Parents & Families Guide and partner with the Student Orientation & Transition Programs office to provide support services to parents during their transition to Penn State. This guide aims to familiarize parents and family members with numerous University resources that will assist you in guiding your student during their college years. Inside you will find helpful information about the college transition process, community standards and policies, degree requirements and academic services, opportunities and resources for student engagement beyond the classroom, and information about important student support services. We have also included a reminder checklist of priority items for students and families to complete prior to Arrival Day.

Should you have additional questions or you want to learn more about volunteer opportunities available for parents and family members, we encourage you to visit the Parents Program website (www.parents.psu.edu) or contact our office at 814-863-1313 or parents@psu.edu.

Again, welcome to Penn State. We look forward to partnering with you!
The First Year at Penn State
Now that your student has made the decision to attend Penn State, you may be wondering what you can do to enhance their success, and you may be concerned about the transition ahead for both you and your student. The following pages provide the University’s First-Year Learning Outcomes that serve as the foundation for our orientation and transition programming. This section also introduces our Student Orientation & Transition Programs office, which has primary responsibility for delivering transition programs. In addition, we provide an overview of the first year of college and outline Penn State’s vision for the roles that the student, University, and parents should play to assist with a successful transition to Penn State.

Student Orientation & Transition Programs
102 Wagner Building
814-865-4178
orientation.psu.edu

The Office for Student Orientation & Transition Programs, through collaborative partnerships, provides a comprehensive learning experience for Penn State undergraduate students that supports a successful academic, social and personal transition to the University. This is accomplished for new and continuing students, and their parents/family members, through programs such as:

- Change-of-Campus Orientation;
- Link UP (A visit program for students considering a campus change);
- New Student Orientation;
- Transfer Student Orientation; and
- Welcome Week Programs (at the start of each semester).

Undergraduate student leaders volunteer their time throughout the academic year and are employed throughout the summer to assist new students, parents and family members at each stage of their transition to the University.

Penn State First-Year Learning Outcomes and Competencies

The First Year Learning Outcomes and Competencies were developed to improve students’ success by increasing academic and social integration into the University. These outcomes and competencies are now being used as the basis for examining the first year experience at Penn State.

In addition to achieving Penn State’s General Education Learning Outcomes (edge.psu.edu/gened.shtml), at the end of the first year of academic study, the student will:

- Understand and meet academic expectations; engage in active learning and use effective time management to balance academic work with extra-curricular activities.
- Learn about the value of higher education to both society and to individuals; appreciate the value of the general education curriculum and the worth of lifelong learning and scholarship.
- Be familiar with student services and academic resources on campus; actively use those resources and interact with staff.
- Engage with faculty in and outside of the classroom.
- Interact effectively with peers in social settings, and through educationally purposeful student activities.
- Refine short-term and long-term academic goals; learn about career management; establish more specific career goals.
- Achieve a higher competency in writing, note-taking, active reading, critical thinking and quantitative reasoning to be able to master college-level work.
- Expand knowledge of human diversity and cultural competence; effectively interact with others.
- Engage in activities leading to improved personal health and fitness; learn about making responsible decisions in a college environment.
- Be a positive and contributing member of the Penn State community; engage in community service activities; develop an understanding of sustainability and how to incorporate sustainable behaviors in daily activities.

Approved by: The Pennsylvania State University First Year Experience Committee, April 2005.
The First College Year
Your student’s first year of college may be emotional for you and your student. Parents who understand the cycle and rhythm of the academic year can help their student negotiate critical transition points. The following are some of the typical opportunities and adjustment issues that may be part of your student’s first year experience.

The First Weeks – Navigating a New World
Students are experiencing college life for the first time. They are excited to explore both academic and co-curricular opportunities and are trying to make connections with other students, staff and faculty. Almost everything is a new experience. Students may be:

- Excited and apprehensive
- Exploring new freedoms
- Learning to manage new responsibilities
- Feeling homesick and lonely
- Trying to find their place socially
- Anxious about new academic challenges

Mid-Semester – Reality Check
Classes are in full swing. Early assignments and exams have been returned, and students may be surprised (either pleasantly or unpleasantly) by their grades. Students start to realize that friends from the first few weeks may or may not turn out to be lifelong soul mates. The roommate honeymoon ends. Students may be:

- Feeling more or less confident about their academic abilities and choices
- Making adjustments to their study habits and time management skills
- Asking themselves whether they fit in socially
- Seeking out additional opportunities to become involved on campus
- Dealing with consequences of poor decision making
- Meeting with their academic adviser to select courses for next semester
- Excited or apprehensive about heading home during break

End of First Semester – Information and Stress Overload
Students are sorting out how to approach their first final exam period as the first semester winds down. The realization that academic work in college is much harder than high school has set in for many. For those who have procrastinated or stumbled in the early months, the pressure is now a reality. Students who have joined various student organizations may have end-of-semester social commitments. Students may be:

- Feeling more confident about the lay of the land and the friends they have made first semester
- Anxious about adequately preparing for final exams
- Finding it more difficult to get along with their roommate
- Overwhelmed by the number of commitments they have in the coming weeks
- Excited or apprehensive about heading home for break

Second Semester – A New Beginning
While a new semester is a fresh start it is heavily influenced by the experience students had their first semester and during break. Some students will enjoy being home and reconnecting with their families and friends, which may make it harder to return, while others experience challenges at home that make them excited about being back on campus. First semester grades and confidence in the friendships they established last term also influence their excitement or apprehension about the start of the new semester. During second semester students may be:

- Feeling a renewed interest in opportunities to make connections
- Getting more involved and even taking leadership roles in co-curricular activities
- Working to find a balance between academic and social commitments
- Thinking about living arrangements and roommates for their second year
- Contemplating their academic interests, strengths, and choice of major
- Meeting with their academic adviser to select appropriate courses to meet their goals
- Exploring internship and employment opportunities for winter or summer break

Partnering with Penn State
We recognize and appreciate the important role that you have played in the life of your student prior to arriving at Penn State. We want this role to continue by cultivating an effective partnership during your student’s college career.

The following information begins to address your changing role as a support provider. We hope you will take this information to heart and partner with us. We truly believe that well-informed parents and family members can help us connect students with the resources available to them and, in the end, help to ensure your student is successful.

The Role of the Student
At Penn State, we expect our students to become increasingly responsible for their own actions including their academic and social decisions, and we expect them to abide by community standards. We want students to explore the educational opportunities available to them, select a major in which they will succeed, and put forth their best efforts in the classroom at all times. We also want students to take advantage of the tremendous array of opportunities outside of class by choosing meaningful ways to become active citizens in the campus and broader community.

Penn State’s Role
Penn State aims to be the most student-centered research university in the country. To this end, faculty and administrators strive to support our students by providing them with the necessary resources to be successful both in and out of the classroom. The Parents Program takes an active role in meeting this goal through general outreach and communication to our parents and family members.

Supporting Your Student
Many incoming college students see their family members as trusted coaches and sources of support in life, which is not likely to change when they begin their Penn State careers. While your student is beginning a new chapter, we hope you will not underestimate the important role you will continue to play in their lives. Students need you to support their growth, development, and independence, and to be a stable force in their ever-changing world. The Parents Program is here to support you in your efforts to guide your student throughout their Penn State career. To start, we offer the following points of guidance:

Stay Connected
Support your student by staying connected via phone, e-mail, and even ‘snail’ mail. Expect that your student will not respond to all of your contacts, but know that they appreciate hearing from you. Be sure to visit, but not too often. Parents & Families Weekend is an excellent way to reconnect with your student.

Check In
Give your student the opportunity to share feelings and ideas with you. Your student is experiencing new viewpoints and perspectives that may challenge prior belief systems. Allow them to explore ideas without being judgmental. Understand that changes in viewpoints, behavior, dress, eating and sleeping habits, and relationships with family members are all to be expected. However, if you suspect that some of these changes may be signs of bigger academic or social problems, trust your instincts. Your student may need you to refer them to the appropriate resources described in this Guide for help.

Be Knowledgeable about Campus Resources
Utilize this Parents & Families Guide and the Parents Program website (www.parents.psu.edu). These resources are designed specifically to provide helpful information about the University. Helping your student to navigate our large university by referring them to the appropriate resources is one of the best ways for you to coach your college student during this transition to adulthood. By acting as a referral source, you can demonstrate that you are interested in your student’s life at the University, and at the same time, you empower your student to solve their own problems.

Continue to Have Difficult Conversations
While you will no longer have the same access to your student’s daily life, you still have influence on your student’s behavior. In college, your student will have to make their own decisions about what time to get up in the morning, when to study, when to exercise, which organizations to participate in, whether or not to eat healthily, whether or not to drink alcohol, and whether or not to engage in romantic relationships. Although you cannot force your student to behave as you would want them to, parents can share their values and beliefs on these topics. Create an atmosphere of open communication, and your student will not only appreciate that you respect them as an adult, but will be more likely to turn to you for guidance.

Do Not Tell Your Student “These Are the Best Years of Your Life”
The first year of college can be full of indecision, insecurities, disappointments, and, most of all, mistakes. It’s also full of discovery, inspiration, good times, and exciting people. It may take a while for your student to realize that their idealistic images of what college is all about may be wrong. The reality is that there are times in college when your student might be scared, confused, and overwhelmed, which is normal and to be expected. Parents can help by understanding the highs and lows of college life and by providing the support and encouragement to help their student understand this as well.

Expect Change
Your student will change, and so will you. College and the experiences associated with it can effect changes in social, vocational, and personal behavior and choices. It’s natural, inevitable, and it can be inspiring. It is also challenging. You can’t stop change; you may never understand it; but you can accept it, which is to you and your student’s advantage. Remember that your student will be basically the same person who you sent away to school.

Trust Your Student
College is a time for students to discover who they are. Finding oneself is a difficult enough process without feeling that the people whose opinions you respect most are second-guessing your own uncertainties. Trust your student and the job you have done in getting them to this point in life.

Penn State Reads
pennstatereads.psu.edu

Penn State Reads is an initiative sponsored by Undergraduate Education, Student Affairs, the Office for Student Orientation & Transition Programs, and the University Libraries. It is designed to provide a shared experience among new first-year students, encourage intellectual engagement within and beyond the classroom, stimulate critical thinking, and foster a deeper connection to Penn State’s mission and core values. Students will receive a copy of the book at New Student Orientation, and they should read it prior to participating in Welcome Week activities. Students will have the opportunity to participate in a variety of programming and discussions that will connect to the themes of the book to challenges facing college students today.

The Boom: How Fracking Ignited the American Energy Revolution and Changed the World, by Russell Gold, is the 2015-16 Penn State Reads book. The Boom was selected because it specifically addresses fracking, an issue that is relevant to the Commonwealth of Pennsylvania. The book is a balanced account of the history and personalities that have made fracking the force that it is today. The discussion of fracking leads to a consideration of the broader implications for the country’s energy and environmental policies. Russell Gold is a senior investigative journalist for The Wall Street Journal Journalism and was a finalist for the 2011 Pulitzer Prize for his reporting on the Deepwater Horizon Spill in the Gulf of Mexico. Gold will be visiting University Park in October to discuss the book with students.

We encourage interested parents and family members to participate in Penn State Reads. A discussion guide for parents and family members is available on the program website along with additional resources and information.

New Parents & Families Welcome Activities

SUMMER: Sunday, June 28, 2015
Pollock Cultural Lounge, Pollock Commons
Session start times: 11:00 a.m., 1:30 p.m.
Have some lingering questions about Penn State’s University Park campus? Come talk with representatives from Housing, Food Service, Police, Assignments, Residence Life, and the Parents Program. There will be a short introduction and the rest of the time will be question and answer session. Everyone is welcome.

FALL: Friday, August 21 and Saturday, August 22, 2015
Location 1: Bigler & Curtain Intersection
Location 2: Pollock & Shortlidge Intersection
10:30 a.m. – 4:30 p.m.
Current Penn State parents and Parents Program staff will be available during new student arrival days to answer any last-minute questions at two key locations on campus. Please stop by whether you want to ask for directions, pick up a map for you or your student, or just get advice from families who have already supported their student in a successful transition to Penn State.

WINTER: Saturday, January 9, 2016
HUB-Robeson Center
Time TBD
As your student’s move-in day comes to a close, join us for an informal send-off reception where you will meet current Penn State parent volunteers and staff from our Student Orientation & Transition Programs office and Parents Program. We will be available to answer lingering questions before you depart for home. Light refreshments will be provided.

Tips for Student Success

Encourage your student to get involved!
Research indicates that students who are involved in out-of-class activities make friends more quickly and feel a greater sense of satisfaction with their college experience than those who do not. Engaging in co-curricular activities also presents students with opportunities to enhance their leadership skills, decision-making ability, time management skills, and ability to work in teams.

Coach your student to get to know at least one faculty or staff member.
Research indicates that students who interact with at least one faculty or staff member outside of class feel more comfortable in their new environment and more acclimated to college. Toward the middle of their first semester, ask your student how many staff and instructors he or she has visited during office hours.

Encourage your student to consider academic responsibilities to be a full-time job.
Developing sound time management and study skills are often challenging for new students. College course work tends to require students to engage in more self-directed study outside of the classroom and complete a higher volume of work. Research suggests that students who commit to a 30 to 40 hour academic week (hours in class + hours studying = 30–40 hours) tend to achieve more academic success than peers who do not put forth appropriate study time.

New Student Arrival Checklist

Stay Connected
- Create a Friends of Penn State (FPS) Account in eLion (page 14)
- Discuss getting online access for Tuition bills, Hope/Lifetime Tax Credit, academic verification, etc. with your student (page 14)
- Add parents@psu.edu to your address book to ensure that you receive communications from the Parents Program
- Complete the parent information form at parentinfo.psu.edu (need student’s ID number)
- Consider volunteering for the Parents Program www.parents.psu.edu/involvement.shtml
- If you are not yet receiving the Parents and Families Newswire, you can subscribe at www.newswires.psu.edu

Healthcare (pages 32-34)
- Students must submit their health history information, documentation of immunization and health insurance information online at studentaffairs.psu.edu/health/myUHS (students will receive a letter with instructions)
- Students should copy and pack insurance and prescription cards. Students without health insurance can purchase it through Penn State (page 33).
- Students should have information about their current and maintenance prescription medications. Prescription refills are available at UHS.
- Subscribe to the Family Health Line at studentaffairs.psu.edu/health/contact/healthline
- All students living in on-campus housing will acknowledge the Meningococcal Vaccination Certification requirement when accepting the Housing Contract. The meningitis vaccination is optional. To learn more about this acknowledgment requirement, please visit www.hfs.psu.edu/vaccine.

Remind Your Student to Complete the Following Online Modules
- Penn State SAFE (Student Alcohol Feedback and Education) (page 37, edge.psu.edu/firstyear)
  - Family members can view a specialized version at edge.psu.edu/firstyear/parents.shtml
- Penn State AWARE (Sexual Assault Awareness Module) (page 37, edge.psu.edu/firstyear)
- Know the Code quiz edge.psu.edu
- Cash Course cashcourse.org/psu

Pay Tuition Bill (pages 18-19)
- Summer session II due dates vary based on date of course registration
- Fall semester due August 7, 2015
- Spring semester due December 4, 2015

Reserve Lodging for Parents and Families Weekend
- Parents Program Transportation and Lodging www.parents.psu.edu/transportation.shtml
- The Nittany Lion Inn and The Penn Stater www.pshs.psu.edu
- Visitor’s Bureau www.visitpennstate.org

Prepare for Move-In Day
- Students should view room assignments and roommate information (mid-June for summer session and late July for fall semester) www.eliving.psu.edu
- Students should contact their new roommate to make introductions and discuss what to bring
- Read about what to pack at arrival.psu.edu
- Students should map out the location of their classes www.geog.psu.edu/print-campus-maps
- Students should consider purchasing or renting textbooks (can be ordered online, bundled, and picked up) through the Penn State Bookstore at www.psu.bncollege.com
- Students should register computers, laptops or netbooks (at least three days before arrival) www.rescom.psu.edu
- Students should set security questions associated with their Penn State Access Account at www.work.psu.edu/password
- Review move-in procedures; print out parking information arrival.psu.edu

General Topics for Discussion
- Encourage your student to participate in Welcome Week activities (page 42)
- Discuss campus safety and decisions regarding alcohol use and policies (page 35-40)
- Review class schedule and discuss time management and study skills
- Learn more about student programs and services available to assist your student
- Provide reminder of life skills (including doing laundry, managing bank account, eating well)

Stay Connected Online
Email: After your student obtains a Penn State Access Account, University offices or departments will communicate important information to the student’s Penn State e-mail address (. . . @psu.edu). Remind your student to check their Penn State e-mail account via WebMail (webmail.psu.edu).

PSUAlert: Please remind your student to sign up online for PSUAlert emergency information at http://psualert.psu.edu.

Facebook: Become a Fan www.facebook.com/pennstate
Twitter: Follow us @penn_state
### Key Dates: 2015–2016 Academic Year

#### SUMMER SESSION II 2015

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Student Arrival Day</td>
<td>June 28</td>
</tr>
<tr>
<td>Summer Welcome (for new summer semester students)</td>
<td>June 28 - July 4</td>
</tr>
<tr>
<td>Classes Begin</td>
<td>July 1</td>
</tr>
<tr>
<td>Drop Period 2</td>
<td>July 1 - 6</td>
</tr>
<tr>
<td>Add Period 2</td>
<td>July 1 - 7 at 8:00 a.m.</td>
</tr>
<tr>
<td>Independence Day (observed) – No Classes</td>
<td>July 4</td>
</tr>
<tr>
<td>Fall Semester Tuition Bill Arrives (to student’s email account)</td>
<td>Mid-July</td>
</tr>
<tr>
<td>Fall Semester Tuition Due</td>
<td>August 7</td>
</tr>
<tr>
<td>Late Drop Ends 2</td>
<td>August 4</td>
</tr>
<tr>
<td>Withdrawal Deadline</td>
<td>August 12</td>
</tr>
<tr>
<td>Classes End</td>
<td>August 12</td>
</tr>
<tr>
<td>Study Day</td>
<td>August 13</td>
</tr>
<tr>
<td>Final Exams</td>
<td>August 14</td>
</tr>
<tr>
<td>Residence Halls close at noon</td>
<td>August 15</td>
</tr>
</tbody>
</table>

#### FALL SEMESTER 2015

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall Semester Tuition Due</td>
<td>August 7</td>
</tr>
<tr>
<td>New Student Arrival Days 1</td>
<td>August 21 - 22</td>
</tr>
<tr>
<td>Welcome Week</td>
<td>August 21 - 29</td>
</tr>
<tr>
<td>Classes Begin</td>
<td>August 24</td>
</tr>
<tr>
<td>Drop Period 2</td>
<td>August 24 - September 2</td>
</tr>
<tr>
<td>Add Period 2</td>
<td>August 24 - September 3 at 8:00 a.m.</td>
</tr>
<tr>
<td>Labor Day – No Classes</td>
<td>September 7</td>
</tr>
<tr>
<td>Parents &amp; Families Weekend</td>
<td>October 16 - 18</td>
</tr>
<tr>
<td>Spring Semester Tuition Bill Arrives (to student’s email account)</td>
<td>Mid-November</td>
</tr>
<tr>
<td>Late Drop Ends 2</td>
<td>November 13</td>
</tr>
<tr>
<td>Residence Halls close at 10:00 a.m.</td>
<td>November 22</td>
</tr>
<tr>
<td>Thanksgiving Holiday – No Classes</td>
<td>November 22 - 28</td>
</tr>
<tr>
<td>Residence Halls reopen at 10:00 a.m.</td>
<td>November 29</td>
</tr>
<tr>
<td>Spring Tuition Due</td>
<td>December 4</td>
</tr>
<tr>
<td>Withdrawal – Deadline</td>
<td>December 11</td>
</tr>
<tr>
<td>Classes End</td>
<td>December 11</td>
</tr>
<tr>
<td>Study Days</td>
<td>December 12 - 13</td>
</tr>
<tr>
<td>Final Exams</td>
<td>December 14 - 18</td>
</tr>
<tr>
<td>Residence Halls close at 4:00 p.m.</td>
<td>December 19</td>
</tr>
</tbody>
</table>

#### SPRING SEMESTER 2016

<table>
<thead>
<tr>
<th>Event</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Student Arrival Day</td>
<td>January 9</td>
</tr>
<tr>
<td>Winter Welcome</td>
<td>January 9 - 16</td>
</tr>
<tr>
<td>Residence Halls open at 8:00 a.m. for returning students</td>
<td>January 9</td>
</tr>
<tr>
<td>Classes Begin</td>
<td>January 11</td>
</tr>
<tr>
<td>Drop Period 2</td>
<td>January 11 - 20</td>
</tr>
<tr>
<td>Add Period 2</td>
<td>January 11 - 21 at 8:00 a.m.</td>
</tr>
<tr>
<td>Martin Luther King Day – No Classes</td>
<td>January 18</td>
</tr>
<tr>
<td>Residence Halls close at noon</td>
<td>March 5</td>
</tr>
<tr>
<td>Spring Break – No Classes</td>
<td>March 6 - 12</td>
</tr>
<tr>
<td>Residence Halls reopen at 10:00 a.m.</td>
<td>March 13</td>
</tr>
<tr>
<td>Late Drop Ends 2</td>
<td>April 8</td>
</tr>
<tr>
<td>Withdrawal Deadline</td>
<td>April 29</td>
</tr>
<tr>
<td>Classes End</td>
<td>April 29</td>
</tr>
<tr>
<td>Study Days</td>
<td>April 30 - May 1</td>
</tr>
<tr>
<td>Final Exams</td>
<td>May 2 - 6</td>
</tr>
<tr>
<td>Residence Halls close at 4:00 p.m.</td>
<td>May 8</td>
</tr>
</tbody>
</table>

1 New international students will arrive several days prior to this date.

2 These dates apply to full semester courses.
Academic Overview and Resources

The Penn State Degree
The Penn State undergraduate degree is designed to help students develop a breadth of skills as well as depth of knowledge in a content area. Breadth is structured around General Education, and depth is acquired through the major.

General Education Requirements
General Education represents the foundation of a Penn State education and is designed to help students develop a breadth of skills and knowledge. For additional information: bulletins.psu.edu/undergrad/generaleducation

<table>
<thead>
<tr>
<th>SKILLS</th>
<th>CREDITS</th>
<th>OBJECTIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Writing and Speaking:</td>
<td>9</td>
<td>Communicate clearly in both writing and speaking</td>
</tr>
<tr>
<td>Quantification:</td>
<td>6</td>
<td>Develop proficiency in working with numbers and logic</td>
</tr>
<tr>
<td>TOTAL =</td>
<td>15</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>KNOWLEDGE</th>
<th>CREDITS</th>
<th>OBJECTIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Natural Sciences:</td>
<td>9</td>
<td>Understand how scientists reason, draw conclusions, and think critically</td>
</tr>
<tr>
<td>Arts:</td>
<td>6</td>
<td>Understand and appreciate creative works and their contributions to society</td>
</tr>
<tr>
<td>Humanities:</td>
<td>6</td>
<td>Develop an understanding of human values and perspectives</td>
</tr>
<tr>
<td>Social and Behavioral Sciences:</td>
<td>6</td>
<td>Understand and predict human behavior</td>
</tr>
<tr>
<td>Health and Physical Activity:</td>
<td>3</td>
<td>Gain exposure to knowledge, attitudes, and skills needed to live healthfully</td>
</tr>
<tr>
<td>TOTAL =</td>
<td>30</td>
<td></td>
</tr>
</tbody>
</table>

Major Requirements
Major requirements differ for each major and in each academic college. Generally, major requirements include prescribed courses (courses all students in the major take), additional courses (courses students choose from a limited list), and supporting courses (courses students choose with help from an academic adviser to fit individual interests and goals).

Other Requirements
Depending on the college and major, a degree program may also include world/foreign language proficiency, internship experience, human diversity courses, and electives.

Declaring a Major
There are more than 160 majors offered at the University Park campus. Most students will declare a major in their second year.

Most majors at Penn State require a minimum cumulative grade-point average (CGPA) of 2.00 and third-semester standing for entrance. Some majors have additional requirements for entrance, such as stronger academic records, completion of specific courses, or demonstration of special talent.

A few majors have more applicants than can be accommodated because of space, faculty, or other resource limitations and are under administrative enrollment control.

Currently, the following majors are under administrative enrollment control for students admitted to the University in the summer or fall of 2015:

- **Smeal College of Business:**
  - Accounting
  - Corporate Innovation and Entrepreneurship
  - Finance
  - Management
  - Management Information Systems
  - Marketing
  - Risk Management
  - Supply Chain & Information Systems

- **College of Communications:**
  - Advertising/Public Relations

- **College of Earth and Mineral Sciences:**
  - Petroleum and Natural Gas Engineering

- **College of Engineering:**
  - Aerospace Engineering
  - Architectural Engineering
  - Bioengineering
  - Chemical Engineering
  - Civil Engineering
  - Computer Engineering
  - Computer Science
  - Industrial Engineering
  - Mechanical Engineering
  - Nuclear Engineering

To be guaranteed entrance to these majors, students must be enrolled in the college offering the major or in the Division of Undergraduate Studies and, within a designated time frame, complete the required courses and have the minimum CGPA required for the intended major. Other requirements may also apply. Students are strongly encouraged to work closely with an academic adviser and to review the specific entrance criteria for intended majors at dus.psu.edu/students/etm/requirements.html.
**Academic Colleges**

Penn State grants degrees in majors housed within academic colleges. University Park campus is home to twelve of Penn State’s academic colleges. Students should consider both the overall perspective of the academic college as well as the particular major when making decisions about academic direction. All first-year students are enrolled in an academic college or in the Division of Undergraduate Studies.

- **College of Agricultural Sciences** applies life sciences and business principles to managing the environment and its resources. [agsci.psu.edu](http://agsci.psu.edu)
- **College of Arts and Architecture** refines students’ creative talents and commitment to performance, design, and the visual arts. [artsandarchitecture.psu.edu](http://artsandarchitecture.psu.edu)
- **Smeal College of Business** focuses on gathering, analyzing, and processing information for decision making in the business world. [smeal.psu.edu](http://smeal.psu.edu)
- **College of Commerce** focuses on learning processes and challenges and develops knowledge and skills in a content area in order to teach and counsel others. [ed.psu.edu](http://ed.psu.edu)
- **College of Engineering** focuses on the application of mathematical and physical science principles to solving technical and societal problems. [www.engr.psu.edu](http://www.engr.psu.edu)
- **College of Health and Human Development** seeks to improve human health and well-being through study of science, business, and social and psychological sciences. [hhd.psu.edu](http://hhd.psu.edu)
- **College of Information Sciences and Technology** applies technology and teamwork principles to solving problems. [ist.psu.edu](http://ist.psu.edu)
- **College of the Liberal Arts** develops knowledge in the social sciences, humanities, and languages and builds critical thinking, complex reasoning, communication, and writing skills. [la.psu.edu](http://la.psu.edu)
- **College of Nursing** develops professional and technical skills in health care. [nursing.psu.edu](http://nursing.psu.edu)
- **Eberly College of Science** develops knowledge in the mathematical, physical, and life sciences as well as skills in scientific research. [science.psu.edu](http://science.psu.edu)

**KEY: Course Requirements**

- Math 140*
- Math 110**
- Chem 110*
- World/Foreign Language†

* Majors that require Math 140 and Chem 110 have a strong focus on applying scientific principles using calculus and other scientific disciplines.

** Majors that require Math 110 focus on analytical problem solving, often in a business setting.

† Majors that require world/foreign language proficiency have either an intercultural focus or a liberal arts foundation indicative of breadth of knowledge.

**Division of Undergraduate Studies**

101 Grange Building
814-865-7576
dus.psu.edu

The Division of Undergraduate Studies (DUS) enrolls and advises students who are exploring majors in multiple academic colleges. Students choosing from more than one possible major may start in the division and, after exploring and selecting a major/college and meeting eligibility requirements, move into an academic college within their first two years.

**Academic Advising at Penn State**

Penn State students receive academic advising from professional and/or faculty advisers. Students can find their assigned adviser’s contact information on eLion (see page 14).

Academic advising contacts at Penn State are initiated by students. Students are encouraged to meet with their assigned adviser at least once a semester and as often as needed to successfully plan and manage their goals. Students are encouraged to seek a partnership with their assigned adviser to help them be intentional about the educational opportunities available at Penn State.

Academic advisers are prepared to:

- Help students identify and achieve their academic goals
- Promote intellectual discovery
- Encourage students to take advantage of both in-and out-of-class educational opportunities
- Encourage students to become self-directed learners and decision makers

For additional information: advising.psu.edu.

**Academic Advising Centers**

- **Agricultural Sciences**: 101 Agricultural Administration Building, 814-865-7521
- **Arts and Architecture**: 104 Borland Building, 814-865-9523
- **Smeal College of Business**: 202 Business Building, 814-863-1947
- **Communications**: 204 Carnegie Building, 814-865-1503
- **Division of Undergraduate Studies**: Grange Building lobby, 814-865-7576
- **Earth and Mineral Sciences**: 14 Deike Building, 814-863-2751
- **Education**: 228 Chambers Building, 814-865-0488
- **Engineering**: 208 Hammond Building, 814-863-1033
- **Health and Human Development**: 5 Henderson Building, 814-865-2156
- **Information Sciences and Technology**: 104 IST Building, 814-865-8947
- **Liberal Arts**: 101 Sparks Building, 814-865-2545
- **College of Nursing**: 210 Health and Human Development Building East, 814-863-2229
- **Eberly College of Science**: 122 Ritenour Building, 814-863-3889
- **Health Professions Advising**: 122 Ritenour Building, 814-863-3889
- **Pre-Law Advising**: Grange Building lobby, 814-865-7576

**Academic Integrity**

The University expects students to pursue their academics in an honest and ethical manner. Penn State takes violations of academic integrity very seriously. Please refer to page 24 for more information.
Contacting Instructors
Students are expected to contact instructors if they have questions or concerns about course content, policies, or academic performance. College instructors are available during their office hours or by appointment. Office hours are typically listed on the course syllabus (an outline of the course content, expectations, and grading basis). Family members should encourage students to contact instructors directly.

Transferring Credit to Penn State
A student who does advanced work in a secondary school may earn credit through the Advanced Placement (AP) or International Baccalaureate (IB) exams, which are based on college-level study, depending on the grade earned on the exam and the level of the exam taken. Penn State students may transfer credits to Penn State from courses taken at another institution in order to meet degree requirements. When awarded, all transfer credits are recorded on the student’s transcript, but no grade is recorded, and the student’s grade-point average is not affected. Students should discuss with the college adviser the applicability of transfer course credit toward their intended degree. Additionally, because there is a lower- and upper-division tuition differential, students should contact the Office of the Bursar for help in determining the potential impact of transfer credits on their tuition.

QUALITY OF PERFORMANCE GRADE-POINT EQUIVALENT

<table>
<thead>
<tr>
<th>QUALITY OF PERFORMANCE</th>
<th>GRADE</th>
<th>GRADE-POINT EQUIVALENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent: Exceptional</td>
<td>A</td>
<td>4.00</td>
</tr>
<tr>
<td></td>
<td>A−</td>
<td>3.67</td>
</tr>
<tr>
<td></td>
<td>B+</td>
<td>3.33</td>
</tr>
<tr>
<td>Good: Extensive</td>
<td>B</td>
<td>3.00</td>
</tr>
<tr>
<td></td>
<td>B−</td>
<td>2.67</td>
</tr>
<tr>
<td></td>
<td>C+</td>
<td>2.33</td>
</tr>
<tr>
<td>Satisfactory: Acceptable</td>
<td>C</td>
<td>2.00</td>
</tr>
<tr>
<td>Poor: Minimal</td>
<td>D</td>
<td>1.00</td>
</tr>
<tr>
<td>Failure: Inadequate</td>
<td>F</td>
<td>0.00</td>
</tr>
<tr>
<td>Academic dishonesty</td>
<td>XF</td>
<td>0.00</td>
</tr>
</tbody>
</table>

Items to Know:
SGPA = Semester Grade-Point Average
CGPA = Cumulative Grade-Point Average
Dean’s list = 3.50 SGPA
Minimum acceptable = 2.00 CGPA

Minimal competitive CGPA at application:
Undergraduate internships 3.00
Medical school 3.50
Law school 3.33

For information about medical school and other health professions, visit science.psu.edu/premed.

For more information about law school, visit dus.psu.edu/prelaw.

Educational Resources

Educational Equity
314 Old Main
814-865-5906
equity.psu.edu

The Office of the Vice Provost for Educational Equity serves as a catalyst and advocate for Penn State’s diversity and inclusion initiatives. Educational Equity’s vision is a Penn State community that is an inclusive and welcoming environment for all.

The following four offices are units within Educational Equity.

Multicultural Resource Center
220 Grange Building
814-865-1773
www.equity.psu.edu/MRC

The Multicultural Resource Center (MRC) provides individual counseling and educational services for undergraduate multicultural students at University Park. MRC counselors work with students on a variety of issues involving university policies and procedures, financial aid concerns, tutoring referrals, strategies for academic success, and assisting targets of bias motivated incidents so they might find quick resolution and attain their educational goals. MRC’s staff is dedicated to helping students succeed and graduate from Penn State.

Office for Disability Services
116 Boucke Building
814-863-1807
www.equity.psu.edu/ods

The Office for Disability Services (ODS) is committed to creating a welcoming and inclusive campus community for all learners at Penn State. The specialized staff, in collaboration with the wider University community, facilitates equal access and equal opportunity for students with disabilities so they can fully participate in all University-sponsored programs, events, and activities. Common requests for reasonable accommodations and services may include, but are not limited to: extended time for tests, use of assistive or adaptive technology, sign language interpreting, Computer Aided Real-Time (CART) captioning, and accessible instructional materials. Students requiring accommodations are encouraged to contact ODS as soon as possible. An intake appointment is necessary for all students to determine their individual needs. Determining reasonable accommodations is done on a case-by-case basis to address the individual needs of the student.

Office of Veterans Programs
325 Boucke Building
814-863-0465
www.equity.psu.edu/veterans

The Office of Veterans Programs at the University Park campus is organized as a comprehensive, direct service unit for veterans and
At Penn State Learning you can:
• Drop in to see a math, writing or foreign language tutor
• Join an existing study group or create one of your own
• Make an appointment to get feedback on the draft of a paper
• Interact with an online tutor in World Campus math, statistics, economics, Italian and writing courses
• Reserve a study space for six with a large-screen PC and whiteboard
• Apply to tutor subjects in which you excel.

Software at Penn State
software.psu.edu
Students can purchase the software they need for their courses from Software at Penn State, often at lower prices than they can at big box stores or online competitors. Software options are added to the site on a regular basis and requests for new software options are always welcome. Software at Penn State also provides Microsoft Office to all students at no additional cost. Students can download Microsoft Office by visiting the Software at Penn State website, clicking on “Shop Student Software,” and searching for Microsoft.

Technology Services
814-863-1035 or 814-863-2494
click.it.psu.edu
Information Technology Services (ITS) ensures that students have the technology tools necessary to help them make the most of their academic careers. A wide variety of information technology services such as WebMail, IT Service Desks, access to audio/video production facilities through our Media Commons group, as well as information concerning access accounts, staying safe on-line, web publishing, software downloads, and much more, are available through the Click! Blog. To learn more about student responsibilities, please visit the parent page on the Rescom website at www.rescom.psu.edu or visit www.its.psu.edu/be-safe.

In addition to providing students with technology services and resources to enrich their educational experience, ITS is working to:
• Help improve the way education is delivered by creating opportunities to engage faculty to further their use of technology for teaching and learning
• Create and sustain an environment that enables leading-edge research
• Help improve productivity through information technology, and
• Establish the information technology infrastructure necessary to maintain Penn State’s prominence in integrating high-quality programs in teaching, learning research, and outreach.

University Libraries
Pattee Library and Paterno Library
plus additional locations at University Park (5) and statewide (22)
814-865-6368
www.libraries.psu.edu
The University Libraries offer students a base for a wide array of intellectual, social, and cultural endeavors through collections and services that help them navigate the world of information and assist them in their chosen fields. Librarians and staff offer superior expertise and provide help with instructional programs, online guides, course reserves, digital projects, disabilities services, equipment, and more than 6.9 million books (including e-books), 706 databases, and more. A Knowledge Commons in Pattee Library offers multimedia production services and space, presentation
practice rooms, high-tech classrooms, and group study rooms. A fall open house in September offers students a fun and festive way to learn about collections and services. (see www.libraries.psu.edu/openhouse)

Global Penn State
University Office of Global Programs
410 Boucke Building
814-865-7681
global.psu.edu

The University Office of Global Programs (UOGP) provides oversight for all of Penn State’s international engagements and supports U.S. and international students’ transformation to becoming global citizens. Global Penn State offers:

• Over 250+ quality education abroad programs to over 50+ countries where students take classes that meet major, minor, and general education requirements. UOGP has distributed over $300,000 in scholarship funds in recent years, awarding on average approximately $1,000 to each recipient.

• Advising and immigration services for more than 7,000 international students on campus, including a comprehensive new international student orientation, a variety of programs providing a welcoming environment, and ample opportunities to integrate into life at Penn State.

• Development and maintenance of partnerships and engagement with institutions of higher education around the world, to include Global Engagement Networks that foster intra-institutional collaboration in particular regions or focusing on issues critical to international understanding and global sustainability.

• Support for faculty fostering international components in coursework and intercultural and global opportunities integrating U.S. and international students in an increasingly important effort to prepare them for today’s rapidly globalizing society.

eLion

eLion (elion.psu.edu) is Penn State’s web-based interactive system, where students, faculty, advisers, parents, and others go for access to academic and financial records and services.

How can students use eLion?
Students use eLion to access the information and services needed to initiate and complete academic programs. Specifically, students are able to review financial aid awards, register for courses, find adviser assignments, pay semester bills, check grades, drop and add courses, update address information, and more.

How can parents use eLion?
Students can grant access to portions of their academic record to parents and others who need to view this information. Once access is given, parents/others can use eLion to:

• access and pay tuition bills
• view financial aid summaries
• see their student’s class schedule and grades
• obtain a verification of student enrollment
• request a Parent PLUS loan
• view tax credit information

How do parents get started on eLion?
To get started on eLion, parents/others must have an active Penn State User ID either a Friends of Penn State (FPS) account (parents/others) or a Penn State Access account (for employees). In addition, their student must authorize them to view portions of the academic record.

Step 1  If a parent/other does not have an active Penn State User ID, they can obtain a “Friends of Penn State” account. Go to elion.psu.edu and select “Parent/Other” and follow the instructions to create a Friends of Penn State (FPS) account.

Step 2  Provide your student with your Penn State User ID either a Friends of Penn State (FPS) account (parents/others) or a Penn State Access account (for employees).

Step 3  Student logs into eLion and selects “Personal Profile” to grant his or her parent/other access to specific student information as detailed above.

Where can parents get eLion help?
• General eLion information and Frequently Asked Questions: https://elion.psu.edu/general/about.html
• Parent Login / Friends of Penn State accounts: http://studentaid.psu.edu/tutorials/get-friends-of-penn-state-account https://elion.psu.edu/ParentInstructions.html
• Tuition bills http://www.bursar.psu.edu/screencast_transcripts.cfm
Access to Student Information

Office of the University Registrar
112 Shields Building
814-865-6357
www.registrar.psu.edu
registrar@psu.edu

The Office of the University Registrar has University-wide responsibility for student academic records and related processes, including: registration, academic transcripts, confidentiality of student records, grade reporting, graduation and diplomas, enrollment verification, scheduling of classrooms and final exams, and degree audits. It’s possible that your student, at some point in his or her Penn State experience, will have contact with this office. Our goal is to provide students with accurate and complete information in a quick and efficient manner.

Student Educational Records

The Federal Family Educational Rights and Privacy Act of 1974—FERPA (also known as the Buckley Amendment)—is the federal law that protects the privacy of student education records and identifies the rights of students with respect to student education records kept by institutions. University offices use education records to facilitate the development of students. As part of the requirements of FERPA, the University has a Policy on Confidentiality of Student Records, policy AD-11. guru.psu.edu/policies/AD11.html

In addition, Penn State is committed to maintaining the privacy and confidentiality of the student’s Social Security number. The Social Security number is requested at the time of application to the University, but is used in a very limited and controlled manner. The primary student identification number used to conduct University business is the Penn State ID number (known as PSU ID), which is assigned at the time of first affiliation with Penn State. Penn State’s policy governing the use of Social Security number and PSU ID is outlined in policy AD-19. guru.psu.edu/policies/AD19.html

Formal student disciplinary records are centrally maintained in the Office of Student Conduct at the University Park campus. A student disciplinary record may be shared with faculty and administrative staff of the student’s college, and other authorized employees of the University who have a legitimate educational interest as defined by the University. Accessibility to student disciplinary records follows the University Policy on Confidentiality of Student Records.

The University may also exercise its right to share a student’s disciplinary record with others outside the University in special circumstances or as it deems advisable or appropriate, such as in accordance with the University Parental Notification Policy. studentaffairs.psu.edu/conduct/policies/alcohol.shtml#parentalnote

Student Rights Under FERPA

Under FERPA, institutions must not release education records—except under certain circumstances—without written consent from the student. This regulation does not apply to information that the University has identified as directory information (e.g., name, address, phone number, major) unless the student has blocked disclosure of such information (see “How Does a Student Request Directory Information be Withheld?” below).

The primary rights of students under FERPA are:

• The right to have some control over the disclosure of information from their education records
• The right to inspect and review their education records, and
• The right to request the amendment of inaccurate or otherwise inappropriate education records.

Parent Rights Under FERPA

When the student reaches the age of 18 or begins attending a postsecondary institution, regardless of age, FERPA rights transfer from the parent to the student. This means that you may not obtain your student’s education records (including grades) without the written consent of your student.

However, parents may, with the student’s permission, access their student’s grades and other portions of their student’s education record on-line through eLion. See “How Does a Student Request Directory Information be Withheld?” in the eLion section for instructions on establishing parent access to eLion (see page 14).

How does a student request directory information be withheld?

Under FERPA, an institution is permitted to release directory information (e.g. name, address, phone number, major) without written consent from the student. However, a student has the right to prevent this release. The student must complete and sign the Request to Withhold Directory Information form (found on the Registrar’s website www.registrar.psu.edu under “Student Forms”) to keep directory information confidential. The signed form must be taken in person or mailed along with a copy of photo identification, to any campus Registrar’s office. If an e-mail address is provided, notification will be sent to the student when the directory hold is in effect. It is important to note that withholding directory information has the following consequences:

• Student name/address is excluded from the Penn State online directory;
• Student name will not appear in the commencement program;
• Verification of enrollment, graduation, or degrees awarded will not be provided to third parties, including potential employers; and
• No information about the student will be released to any person (including the student) on the telephone or via email.
How does a student remove a request to withhold directory information?

If a student later wishes to remove the directory hold, the student must complete and sign the Request to Release Directory Information form found on the Registrar’s web site www.registrar.psu.edu under “Student Forms”. The signed form may be taken in person or mailed along with a copy of photo identification, to any campus Registrar’s office. If an e-mail address is provided, notification will be sent to the student when the directory hold is removed.

Academic Verification

Insurance companies, financial lenders or employers may require proof that a student was or is currently enrolled at Penn State. An academic verification provides proof of enrollment, graduation, student status, and other related information.

Currently enrolled students may use the “Academic Verification” application in elion (elion.psu.edu) to request an academic verification. The student may print an unofficial copy and mail it to the requesting agency. Or the student may request an official verification, containing the University Registrar’s signature and University seal on security paper, to be mailed to the specified address via first-class U.S. mail within 3 business days.

This same function is also available to parents through the eLion Parent/Other menu. However, parents must first be granted access by their student (see “How do parents get started on eLion?” in the eLion section on page 14).

Because of the volume of requests received, the Office of the University Registrar is unable to complete agency-supplied verification forms. Rather, the official University academic verification statement can be attached to the original agency-supplied form.

Student Financial Aid

Office of Student Aid
314 Shields Building
814-865-6301
studentaid.psu.edu

The Office of Student Aid at University Park administers all major types of federal, state, and University student financial aid at Penn State and coordinates multiple funding sources on behalf of sponsoring agencies. The primary sources of student aid funding at Penn State come from federal and state programs.

Applying for Aid

If you and your student have not yet completed the Free Application for Federal Student Aid (FAFSA) on the Web, do so as soon as possible so your student can be considered for financial aid, including grants, scholarships, loans, and work-study. The FAFSA is the only application required to apply for financial aid at Penn State. If you have not yet completed it or need to submit corrections, you can do so online at fafsa.ed.gov.

Students need to complete the 2015-16 FAFSA in order to be considered for aid for fall 2015, spring 2016, and summer 2016. Students who are admitted for summer 2015 also need to complete the 2014-15 FAFSA by June 30, 2015, if they wish to be considered for aid for summer 2015.

Student Aid Notification

Students who submit the FAFSA will receive an email notification from our office with information about the types of aid they are eligible to receive. To learn more about this process, please visit: studentaid.psu.edu/tutorials/get-aid-notification.

Federal Direct Stafford Loan

To receive the Federal Direct Stafford Loan, your student must take the following steps:

- Complete the FAFSA at fafsa.ed.gov
- Sign a Direct Loan Master Promissory Note (MPN) at www.StudentLoans.gov
- Complete Entrance Counseling at www.StudentLoans.gov
- If your student is eligible for the Federal Direct Stafford Loan, it will appear on both the “Student Aid Summary” and as a credit on the tuition bill on eLion.
Federal Direct Parent PLUS Loan
The financial aid listed on the “Student Aid Summary” may not cover all educational costs. As a parent, you may apply for a Federal Direct Parent PLUS Loan. This is a federal loan available only to parents of dependent undergraduate students. For specific information about this loan, please visit: studentaid.psu.edu/types-of-aid/loans/parent-PLUS.

The PLUS loan will appear as a credit on the tuition bill after you have completed the following steps:
• Create a Friends of Penn State (FPS) account (see page 14);
• Submit the “PLUS Request Form” on eLion in mid-July, after you receive the fall tuition bill;
• You have been approved for the loan. After you submit the “PLUS Request Form,” Direct Loans will notify you of the results of your credit check within 7 to 10 days;
• Sign the PLUS Loan Master Promissory Note (MPN) online at www.StudentLoans.gov

Please follow detailed instructions for the PLUS loan application process at: studentaid.psu.edu/types-of-aid/loans/parent-PLUS/apply.

For assistance with calculating how much to borrow, please visit: studentaid.psu.edu/types-of-aid/loans/parent-PLUS/how-much-to-borrow.

Private Alternative Loans
If the PLUS loan is not an option for you, your student can seek additional funding from private alternative loans. You can find more information about this type of loan at: studentaid.psu.edu/types-of-aid/loans/private-alternative.

Scholarships
All students who are offered admission and submit the Free Application for Federal Student Aid (FAFSA) to Penn State are considered for scholarships awarded by the Office of Student Aid. If your student was awarded a scholarship from the Office of Student Aid, it will be listed on the “Student Aid Summary” on eLion.

Some academic colleges, campuses, and administrative units require separate applications. To learn more about scholarship opportunities, please visit: studentaid.psu.edu/types-of-aid/scholarships.

Employment
All students who submit the Free Application for Federal Student Aid (FAFSA) to Penn State are considered for work-study. If your student was awarded work-study, it will be listed on the “Student Aid Summary” on eLion.

If your student did not receive a work-study award, there are many employment opportunities other than work-study, you can learn more at: studentaid.psu.edu/types-of-aid/employment/other.

Know the Rights and Responsibilities of a Financial Aid Recipient
As a financial aid recipient, it is crucial that your student is well informed about his or her rights and responsibilities. Be sure your student carefully reviews this important information on our website and understands Penn State’s Satisfactory Academic Progress Standard and what is required of students to remain eligible for student aid: studentaid.psu.edu/eligibility/satisfactory-academic-progress.

Verification
The Office of Student Aid is required by the federal government to confirm the accuracy of the information submitted on the FAFSA—a process known as verification. If students are selected for verification by Penn State, they will be notified by the Office of Student Aid requesting the specific information needed and the due date. Please respond promptly to any requests from the Office of Student Aid for verification documents to avoid a delay in the processing of student aid. Please do not submit any documents unless you or your student receives a request. To learn more about verification, please visit: studentaid.psu.edu/aid-the-bill/verification.

Confirm Student Registration on the Tuition Bill
After students schedule their classes for the fall semester, they receive a tuition bill email notification from the Office of the Bursar in mid-July. At Penn State, students must confirm registration every semester. When the bill is covered in full by financial aid, registration must be confirmed in order for the students to be enrolled officially at the University. An incomplete registration may result in a loss of student aid.

Check Penn State Email Frequently
The Office of Student Aid communicates with students through their Penn State email accounts, which they can access via WebMail (webmail.psu.edu). They will also be able to access their student aid information on eLion. Be sure to ask your student to share any pertinent student aid information with you or grant you access to his or her Student Aid Summary on eLion.
Money Matters

Office of the Bursar
103 Shields Building
814-865-6528
www.bursar.psu.edu

The Office of the Bursar is responsible for the maintenance of student accounts pertaining to acceptance fees, tuition billing, charges, payments, financial aid disbursements* and refunds.

*Please note: the awarding of financial aid is managed by the Office of Student Aid.

Deposit Information
Your student’s first contact with the Office of the Bursar is when he or she accepts an offer to attend Penn State. In addition to the $130 enrollment fee, all degree-seeking students must have a $100 general deposit on their account. If your student will be residing in University housing, there will also be a $100 housing deposit. The two deposits are similar to security deposits and do not offset student account balances or tuition charges. The housing deposit is transferred to your student’s account when he or she leaves University housing, and the general deposit is transferred to your student’s account when he or she graduates or leaves Penn State. These deposits will be used to cover any last-minute charges, and the unused balance will be returned to your student.

Access for Parents/Others to Financial Information Through eLion
To get started on eLion, parents/others must have an active Penn State User ID – either a Friends of Penn State (FPS) account (parents/others) or a Penn State Access account (for employees). In addition, your student must authorize them to view financial information.

Step 1 - Parents/others who do not have an active Penn State User ID can obtain a Friends of Penn State account. Go to elion.psu.edu and select “Parent/Other.” Click on “Create an Account” and follow the instructions to create a Friends of Penn State (FPS) account.

Step 2 - Provide your student with your Penn State User ID – either a Friends of Penn State (FPS) account (parents/others) or a Penn State Access account (for employees).

Step 3 - Student logs into eLion and selects “Personal Profile” to grant his or her parent/other access to specific student information such as Bursar Tuition Bills and Taxes 1098-T.

When will my student receive a tuition bill?
Approximately six weeks prior to the start of classes, bills will be prepared for students who have a class schedule and an active Penn State Access Account (a.it.its.psu.edu). Students will receive notification via their Penn State email account when their tuition bill is available to view/pay or to confirm registration on eLion. Paper bills are not mailed.

The Office of the Bursar, as well as other Penn State departments, will communicate important information to students through their Penn State email account. Students will need to check their Penn State email account on a regular basis.

Bills are prepared in mid-July for fall semester, mid-November for spring semester, and mid-April for summer sessions. Residence hall charges are included on the bill, if applicable. Billing will vary based on when scheduling occurs. More billing information is available at www.bursar.psu.edu/paybill.cfm.

STUDENT Checklist
☐ Obtain PSU ID card and full eLion access
☐ Sign up for Rapid Refund
☐ Grant online access for parents/other individuals (optional)

PARENT/OTHER Checklist
☐ Create a Friends of Penn State (FPS) Account
☐ Provide your student with Penn State User ID
☐ Have your student grant you access to information such as Bursar Tuition Bills and Taxes 1098-T

Confirming Attendance
The Penn State registration process consists of two steps. Step one: your student schedules specific courses. Step two: your student confirms his or her registration upon payment of tuition and fees or confirmation of registration electronically (when all charges will be covered by financial aid). In all cases, action is required to confirm attendance and confirmation must be completed on or before the tuition bill due date to avoid a late fee.

How can students pay the tuition bill?
The eCheck option is a fast and convenient method to pay the tuition bill directly from a personal checking account drawn from a U.S. bank. There is no charge to pay by eCheck. Credit card payments (Visa, MasterCard, Discover, or American Express) are accepted via eLion. A 2.5% Convenience Fee will be charged for credit card payments. Credit card payments can only be accepted online via eLion.

If students want to mail a check, a payment stub may be printed from eLion and mailed with the payment to Penn State. The payment must be postmarked by the due date on the student’s bill to avoid a $50 late fee. Please allow five to seven business days for processing after the payment is received.

Are payment plans available?
Penn State offers a deferred payment plan, which allows students to pay over a period of three months with payments of one-third of the semester charges. Fall semester payment due dates are in August, October, and November. Spring semester due dates are in December, February, and March. A $45 non-refundable fee covers all administrative costs.

Enrolling in the deferred payment plan is easy. When your student views the tuition bill, he or she will be given the option to complete...
Because We Care about Students, We Take Their Pulse!

The Student Affairs Research and Assessment office surveys students throughout the year on their opinions and use of campus resources. The information collected is used to improve University student services.

Encourage your student to participate and share their opinions!

http://studentaffairs.psu.edu/assessment/pulse/
Student Affairs

Student Affairs (studentaffairs.psu.edu) provides programs and services to promote the intellectual and personal development of students throughout their college career. These offerings challenge and support Penn State students as they become active and responsible members of their communities. A wide-range of programs are provided including direct services for students seeking counseling, health care, career assistance, student activities, legal advice, conflict resolution, leadership development, religious or spiritual opportunities, and residence life services.

Adult Learner Programs and Services
210 Boucke Building
814-863-7378
studentaffairs.psu.edu/adults

Adult Learner Programs and Services provides advocacy, programming and resources for non-traditional aged students and student veterans seeking their undergraduate degree. Students returning to higher education, or beginning college after working or raising a family or serving in the military are encouraged to contact our office upon arrival. Information and referrals about admission, child care, financial aid, housing, registration, University policies or procedures, as well as referral to the appropriate University or Community resource are available. A series of workshops including budgeting, financial aid, time management, e-portfolio building, career services and education abroad, as well as a variety of social events are offered to support personal and career goals throughout the year.

Campus Recreation
studentaffairs.psu.edu/recreation

Campus recreation provides Penn State students opportunities to participate in their favorite recreation activities while promoting healthy lifestyles and developing student leadership opportunities. Student recreation is an important out-of-classroom experience which enables students to remain active, to pursue learning a new activity, playing on a team, winning a championship, having a job and enjoying campus life.

On campus there are three recreation buildings, two swimming pools, two golf courses, tennis courts, an ice arena and an off-campus outdoor area. Visit our website for information about these facilities.

There are three fitness areas on campus located in the IM Building, Rec Hall, and White Building. To access these areas, a student must purchase a Fitness Pass at fitnessmembership.psu.edu. Passes may be purchased by the semester or for the academic year. Facility operating hours can be accessed by contacting 814-865-3488.

Student work opportunities exist within the recreation programs. Work-study positions and wage payroll positions are available. Questions can be directed to the various buildings below, or on our website.

Intramural Sports
Room 101, IM Building
814-865-5401
Intramural Sports offers students 25 activities to participate in and enjoy. Activities include team sports, dual sports and individual sports. The cost is minimal and play occurs in Residence Hall, Fraternity, Women’s, Open and Co Rec Divisions. Winners are awarded a Champion T-shirt and a “Woodie” block.

Club Sports
143 White Building
814-867-2087
Club Sports provides students opportunities to continue to follow their passion of playing their favorite sport. Currently there are 78 clubs and student membership involves dues, sometimes “trying” out and providing your own equipment.

Adventure Recreation
140 White Building
814-863-2895
Adventure Rec is an outdoor recreation program which promotes outdoor activities. Trips, workshops, mapping material and equipment are some of the things available in this program.

Career Services
Bank of America Career Services Building
814-865-2377
studentaffairs.psu.edu/career

Penn State students are encouraged to be active in career planning throughout their entire college career. Career Services offers resources that can help students in all aspects of career development, including the exploration of academic majors and career options, gaining experience, as well as skill development in resume writing, interview strategies, and job, internship, and graduate school searches. To accomplish these goals, Career Services provides individual career counseling, career assessments, educational workshops, a print and online resource library; and coordinates career fairs, job and internship postings, on-campus interviewing, and opportunities for networking with alumni.

Center for Character, Conscience and Public Purpose
HUB-Robeson Center, Room 102
studentaffairs.psu.edu/thecenter

The Center for Character, Conscience and Public Purpose (CCCPP) offers programs and services designed to challenge students to reflect on questions of personal conscience and character and equip students with the understanding, motivation, and skills of responsible citizenship.

Center for Spiritual and Ethical Development
Pasquerilla Spiritual Center, Eisenhower Chapel
814-865-6548
studentaffairs.psu.edu/spiritual

The Center for Spiritual and Ethical Development (CSED) provides a venue and programs for the ethical, spiritual, and character development of the University community. Penn State supports the principle of religious freedom and believes that religious practices, spiritual inquiry, and
holistic development have a place within University life; however, Penn State endorses no particular religion or religious group. The Center hosts a culturally diverse, multi-faith community in which success is realized only through trust, mutual respect, and the struggle that genuine interaction sometimes requires.

Center for Women Students
204 Boucke Building
814-863-2027
studentaffairs.psu.edu/womenscenter

The Center for Women Students provides advocacy, referrals, and resources to students at Penn State. Informational materials and educational programming are available on issues including sexual assault/rape, relationship violence, sexual harassment/stalking, and body image. Programs are in the form of presentations in classrooms and residence halls and for student and community organizations. Trained peer educators—Peers Helping Reaffirm, Educate, and Empower (PHREE), and Men Against Violence (MAV)—are also available for facilitations. Both of these groups always welcome new members who are interested in educating their fellow students - visit their links on our website (studentaffairs.psu.edu/womenscenter/thecenter/peergroups.shtml). The Center is committed to serving all students in the spirit of diversity and social justice.

Counseling and Psychological Services
501 Student Health Center
814-863-0395
studentaffairs.psu.edu/counseling

The Center for Counseling and Psychological Services (CAPS) provides initial consultations, short-term individual counseling, group therapy, crisis intervention, psychiatric evaluations (related to medication), and referrals for private therapy for students as well as prevention and consultation services for the University community. CAPS strives to help students resolve personal issues that may interfere with their academic progress, social development, and satisfaction at Penn State. Common concerns for college students include homesickness, depression and anxiety, addictions, lack of motivation, relationship problems, eating disorders, sexual assault, and uncertainties about personal values and beliefs.

CAPS professional staff includes psychologists, psychiatric providers, clinical social workers, trauma survivor and addictions counselors, and graduate-level trainees. Services are confidential and basic counseling services are free for full-time students. For emergencies after hours and weekend crisis situations, mental health professionals are available by calling the 24-hour emergency Centre County CAN HELP line at 1-800-643-5432.

LGBTQA Student Resource Center
101 Boucke Building
814-863-1248
studentaffairs.psu.edu/lgbtqa

The Lesbian, Gay, Bisexual, Transgender, Queer and Ally (LGBTQA) Student Resource Center provides education, information, and advocacy services to create and maintain an open, safe, and inclusive environment for students, faculty, and staff who are lesbian, gay, bisexual, transgender or queer. The LGBTQA Student Resource Center offers several resources, including safe space, an extensive library, LGBTQA lecture series, leadership development activities, information for parents of LGBTQA students, and much more.

Paul Robeson Cultural Center
21E HUB-Robeson Center
814-865-1779
studentaffairs.psu.edu/cultural

The Paul Robeson Cultural Center at The Pennsylvania State University is a unit within Student Affairs, which seeks to make true the mission of the institution by serving students in the development of character, conscience, and social responsibility through fostering diversity, multiculturalism, social justice and inclusion.

Residence Life
201 Johnston Commons
814-863-1710
studentaffairs.psu.edu/reslife

Residence Life is committed to providing a safe, comfortable, and secure living–learning environment that is conducive to students’ academic pursuits and personal growth; while fostering a sense of community, civic responsibility, and appreciation of diversity. The first-year residence requirement was established because research indicates that first-year students benefit from living in an environment designed with their needs in mind. Students are encouraged to get to know their Resident Assistant, a student leader specially trained to help with questions and help build a sense of community among residents. In addition, full-time live-in professionals, Residence Life Coordinators, are available 24/7 to provide support and respond to crisis situations.

Student and Family Services
120 Boucke Building
Main Office Line: 814-863-4926
Student and Family Crisis Line: 814-863-2020
studentaffairs.psu.edu/familyservices

The Office of Student and Family Services leads response efforts related to campus, student, and family emergencies including coordinating support efforts to students who may need personal and academic accommodations due to unforeseen personal or family crisis and/or tragedy. Staff also provides on-going, personal contact with students, family members, and friends in an effort to provide information and assistance with administrative processes and support services at the University.
Student and Family Services work with the student and their academic college when the student is required to take an emergency related class absence or temporary withdrawal and acts as a first responder and main contact with police and other emergency health agencies, manages the student and family crisis line, and oversees the student emergency funds program.

Student Conduct
120 Boucke Building
814-863-0342
studentaffairs.psu.edu/conduct

The Office of Student Conduct is dedicated to supporting students by maintaining a system that is just, equitable, effective, educational and expeditious; a system that promotes student growth through individual responsibility; and a system in which the success of its educational endeavors is characterized by increased civility. Student Conduct encourages the expression of diverse views and opinions, validates healthy life choices, and supports the concept of community respect. Programs and services help students become responsible and contributing citizens within Penn State and the local communities. Incoming students should visit our website and click on the “know the code” icon to learn more about what is expected of them as members of the Penn State Community. Student Conduct also provides a number of workshops during the course of the year on a variety of topics, including the Code of Conduct, decision making, and academic integrity. See page 24 for more information about the Office of Student Conduct.

Student Legal Services
222 Boucke Building
814-867-4388
studentaffairs.psu.edu/legalservices

The Office of Student Legal Services provides legal advice, representation, and referral services to University Park students. Legal services are free, but students are responsible for filing fees and other legal expenses. The office provides students with programs about legal issues and online resources with information about legal rights and obligations. The office advises students about a range of legal concerns including landlord-tenant disputes, consumer problems, security deposits, alcohol offenses, traffic violations, unemployment claims, small claims actions, name changes, collections, uncontested divorce, some immigration matters, wills and powers of attorney. Students will generally not be represented at legal proceedings which take place outside of the Centre County region. The office also does not provide legal representation to students in conflict with the University or in matters involving another student. Students must visit the website and fill out an Intake Form to request services.

University Health Services
Student Health Center
814-865-6556
studentaffairs.psu.edu/health

University Health Services (UHS) specializes in outpatient student health at Penn State’s University Park campus. Services include evaluation and treatment of medically urgent problems, ongoing health concerns, and preventive health care. Experienced and caring professionals provide health education and outreach activities. On-site support services make UHS a one-stop health care facility for most common student health needs. Please refer to the UHS section of this publication on pages 32-34 for more detailed information regarding services and important information for parents of new students.

Union and Student Activities
237 HUB-Robeson Center
814-863-9755
studentaffairs.psu.edu/hub

Union and Student Activities is committed to providing all students with opportunities to become engaged in high-quality co-curricular experiences. Through various centers, boards, committees, student organizations, student employment and staff, Union and Student Activities provides a variety of cultural, educational, social, and recreational programs for all Penn State students. Most notably, Union and Student Activities offers a wide array of programs and services, such as: recognizing and registering more than 1,000 student organizations offering experiences designed to help students develop their leadership potential, student employment opportunities, and planning programs that engage students in community service activities. Students are encouraged to participate in organizations within Student Activities. Other involvement opportunities include touring one of the art galleries, visiting the Penn State Bookstore, dining in one of the HUB Dining eateries, or just sitting in a comfortable chair to study or relax. Union and Student Activities strives to provide an environment that fosters respect, values all individuals, appreciates diversity, and celebrates the contributions of all its members.

The following two offices, Fraternity and Sorority Life and Student Activities, are units within Union and Student Activities.

Fraternity and Sorority Life
215 HUB-Robeson Center
814-863-8065
greeks.psu.edu

With 90 Greek-letter organizations at Penn State, membership in a social or service fraternity or sorority offers the opportunity for students to develop leadership skills, serve the University and broader community, and build lifelong friendships. Students may join fraternities and sororities during the fall semester of the student’s first year. The new member education process for chapters under the
Panhellenic Council (PC) and the Interfraternity Council (IFC) varies from six to twelve weeks. Chapters under the Multicultural Greek-Letter Council (MGC) and the National Pan-Hellenic Council (NPHC) conduct recruitment or intake through interest meetings that occur on a rolling basis.

**Student Activities**
103 and 209 HUB-Robeson Center
814-863-4624
studentaffairs.psu.edu/hub/studentactivities

Student Activities is committed to the co-curricular learning, development, and engagement of students by providing involvement opportunities and resources, advising individual students and student organizations, promoting active and responsible citizenship, and developing collaborative community partnerships. Students can enhance their leadership skills; participate in a service program; attend a Student Programming Association (SPA) concert, lecture, LateNight, or other event; take a class through the Center for Arts & Crafts; join a student organization by attending the Involvement Fairs or going to www.clubs.psu.edu; or participate in one of the several student organizations advised by the office such as Homecoming, Students Engaging Students, SPA, Fresh START, the Martin Luther King Commemoration Committee, and others.
The Code of Conduct fosters a University culture that is self-disciplined, where civility is embraced, and the norms and foundational beliefs validate the essential values of Penn State, which are:

- Personal and academic integrity,
- Respect for the dignity of all persons and a willingness to learn from the differences in people, ideas, and opinions,
- Respect for the rights, property, and safety of others, and
- Concern for others and their feelings and their need for conditions that support an environment where they can work, grow, and succeed at Penn State.

Student Conduct encourages the expression of diverse views and opinions, validates healthy life choices, and supports the concept of community respect. Through programs and services, students become responsible and contributing citizens within Penn State and the local communities.

In addition to the Code of Conduct and the University's discipline process, students are also held accountable to local, state, and federal laws through traditional criminal procedures. Any off-campus student behavior that violates the Code of Conduct is subject to disciplinary action following standard University procedures.

**Academic Integrity**

One of the essential values at Penn State is Academic Integrity. Academic integrity is the pursuit of scholarly activity in an open, honest, and responsible manner. Academic integrity is a basic guiding principle for all academic activity at Penn State, and all members of the University community are expected to act in accordance with this principle. Academic dishonesty includes, but is not limited to, cheating, plagiarism, fabrication of information or citations, facilitation of acts of academic dishonesty by others, unauthorized possession of examinations, submitting work of another person or work previously used without informing the instructor, and tampering with the academic work of other students.

The University takes violations of Academic Integrity seriously. When an act of academic dishonesty is believed to have occurred, the process begins with a conversation between the faculty member and the accused student and follows the procedures outlined by the Faculty Senate.
Housing, Food Services and Residence Life

Housing, Food Services, and Residence Life (www.housing.psu.edu) are excited to have your student join our on-campus community!

University Park has 53 residence halls, five common buildings, and 359 apartments on campus. Over 14,300 undergraduates and more than 300 graduate students reside on campus. University housing provides residential facilities that offer convenience, high value, security, and a wide scope of programs and services designed to help students succeed.

Residence Life is committed to providing a safe and comfortable living–learning environment which fosters academic, social, cultural, and personal growth. Our initiatives and services are infused with values of respect and responsibility for self, others, and the Penn State Community. The first-year residency requirement was established because research indicates that first-year students benefit from living in an environment designed with their needs in mind. Students are encouraged to get to know their Residence Assistant, a student leader specially trained to help with questions and build a sense of community among residents. Each residence hall area has student and professional staff members who live in the community and are available 24/7 to provide information and resources, offer help and support, plan social and educational activities, and address residents’ concerns.

Food Services -- one of the largest in the country, purchases over $30 million in goods each year. Campus dining commons serve 1.4 million meals each semester. Currently, Penn State serves all on-campus residents and 14,000 LionCash+ members. Penn State serves student, faculty, and staff populations through five on-campus dining commons, multiple retail operations, professional catering, and coffee shops.

Summer and Fall 2015 Welcome Week

Visit arrival.psu.edu to learn more about how to prepare for summer and fall arrival, such as items to bring, parking information, check-in locations, etc. The site is designed to help you make the most out of this hectic but exciting time!

Arrival Days
Summer Session II
Sunday, June 28, 2015

Centre County and out-of-state students and their roommates:
Friday, August 21, 2015: 9:00 a.m. – 4:00 p.m.

Remaining in-state students:
Saturday, August 22, 2015: 9:00 a.m. – 2:00 p.m.

First-Steps: Arrival and Move-in

Is lodging available during Welcome Week for families?
 Due to the large number of students moving in during Welcome Week, lodging will be extremely limited in the State College area. Make hotel or motel reservations early to secure a room. For lodging information, visit the Parents Program website at www.parents.psu.edu and click on transportation and lodging.

When will students find out where and with whom they will be living next year?
 Fall room assignment information, including room address and roommate name and home phone number will be posted on eLiving (www.eLiving.psu.edu) in late summer. A Welcome Week guide is mailed to all residential domestic first-year students with information about Fall Welcome Week and the date that room assignments will be posted.

Can students make a roommate or room assignment change after arriving?
 In most cases, a student assigned to a regular double room may exchange room assignments with another student in a regular double room. To request a Direct Room Exchange, login to www.eLiving.psu.edu and click “Room Exchange eBoard” under the “My Information” section.

What is supplemental housing?
 On-campus housing at Penn State is in high demand. Utilizing supplemental housing allows Penn State to offer on-campus housing living space to as many students as possible. Supplemental rooms are located on regular residence hall floors, and are larger rooms appropriately furnished to accommodate more students in the space. Residents enjoy the same amenities as regular rooms at a reduced rate.

Room assignments for first-year students are processed in date order of when the offer of admission is accepted. If a student accepts the offer of admission to Penn State after April 1, the greater likelihood the student will be assigned to supplemental housing. First-year students assigned to supplemental housing will live with other first-year students. As vacancies occur in other regular space, students will be reassigned throughout the semester. Although the ultimate goal is to move all students to regular space throughout the academic year, there is no guarantee that students assigned to supplemental housing will be moved.

Living with more than one roommate is great for building multiple friendships, expanding social circles, and developing interpersonal skills. For more information about supplemental housing, visit www.supplemental.psu.edu.

What is available in student rooms?
 Each student will have an extra-long twin size bed, desk with bulletin board and desk chair, closet/wardrobe, bookshelf, clothes drawers, and a mirror. Most mattress sizes are extra-long (80” x 36”), but there are a few rooms with smaller beds. Please purchase extra-long sheets, in case your student moves to a different room. All rooms have a trash can, microwave/freezer/refrigerator unit, window treatment, an overhead/ceiling light, and a smoke detector.
Can personal items be locked within the room?
Each student room desk has a drawer that can be locked. Students will need to supply their own padlock.

Does the University insure student personal belongings?
The University does not carry insurance on student personal property. Before coming to campus, check to see if your family’s homeowner’s insurance policy covers students in residence halls. If your student is not covered, please consider purchasing renter’s insurance.

Are students able to smoke or use a candle in their room?
Students are prohibited from smoking anywhere inside the residence hall areas, including within their rooms. Candles and incense are also prohibited in the residence halls. Smoking is only permitted in designated areas outside in the residence area.

Residence Hall Storage
Can students stay in their room between semesters and during breaks?
Traditionally, on-campus housing is not available during the fall break, semester break, or spring break. For students who are unable to leave campus during breaks, a Break Access/Holiday Housing Contract that covers all three breaks is available for a non-refundable additional charge per semester, rates available online at www.hfs.psu.edu/rates. Students with a Break Access/Holiday contract will be assigned to specific buildings that have been designated for Break Access/Holiday housing and are appropriately staffed. Limited food options are available during break periods.

For additional information about break housing or to request a Break Access/Holiday Housing Contract, please contact the Assignment Office at 814-865-7501.

Can students leave their belongings in their room between semesters and during breaks?
Students may leave their belongings in the room during fall break, semester break, and spring break, if they will be returning to the same room after the break. Students are encouraged to take home their valuables during those breaks. During the break between spring semester and summer session, and the break between summer session and fall semester, belongings may not be left in student rooms because, in most cases, students will not be returning to the same room. Students may contact the Housing area of their next semester’s assignment to see if the new room is available to store any non-valuation items. There is no storage available during summer session. The University recommends that students carry personal property insurance coverage for all of their belongings, as the University is not responsible for lost, stolen, or damaged property.

Residence Hall Staff and Community Life
Do staff members live in the residence halls?
Resident Assistants (RAs) and Residence Life Coordinators live on-site within the residence hall community. An RA is an undergraduate student who has been carefully selected and specially trained to help your student
transition to both the residence hall and the Penn State community. RAs have responsibility for a “house,” which means one or two residence hall floors. The RA lives on the floor and is readily accessible to residents. During evening hours, students may also contact the RA on duty if a situation arises and their RA is not available.

One Residence Life Coordinator is assigned to each residence hall. The coordinators are full-time professional staff members trained in student development, safety and security, student conduct, and emergency response. As the supervisors of the RAs, coordinators are responsible for helping to create a positive community within the residence halls. A coordinator is available to assist students at any time of the day or night.

How will students get to know each other on the floor?
The first opportunity to meet floormates will be at the house meeting the RA will host on arrival day. RAs will also sponsor a series of programs and activities throughout the semester that will give students a chance to get to know other individuals on their floor.

How do students find out what activities are scheduled in the residence hall area?
Residence Life produces a weekly newsletter called “Stall Stories” that is placed in floor restrooms and provides information about upcoming activities. RAs communicate regularly with students via email. Also, students should check out bulletin boards on their floors and in the building lobbies.

What if my student has a roommate problem?
The first person students should talk with is their roommate, who may not even realize that there is a concern. If that approach is uncomfortable or awkward, students should go directly to their RA for assistance in identifying the best approach. The RA can also be helpful in facilitating a discussion between roommates.

Can students have guests in their room?
Students are permitted to have guests in their room only if there is no objection from their roommate. At the beginning of the semester, the roommates should discuss how they each feel about having guests in the room. If there are any concerns about having guests of the opposite gender or overnight guests, it’s important to share those preferences with their roommate. It’s also a good idea to come to an agreement on times when guests will or will not be allowed in the room. Overnight guests can stay for a maximum of three consecutive nights. Guests must be escorted at all times. Residents are not permitted to have overnight guests in the room prior to the first day of classes.

Housing Beyond the First-Year
Is housing available on campus for four years?
On-campus housing is not guaranteed after the student’s first year on campus. Students interested in living on campus must participate in the eLiving Housing Contract process by submitting a request for a Housing Contract during the established timeline. Randomly chosen students will receive an offer for a regular or supplemental Housing Contract. Sometimes, the demand for on-campus housing exceeds the amount of space available. In that case, not every student who submits a request will receive an offer and will automatically be added to the Waitlist. Information sessions are conducted during the fall semester to help students navigate the process. For additional information about the process, visit www.UPcontracts.psu.edu.

Campus Meal Plan and Food Service
Where can students eat on campus?
Students may choose to eat in any of the five dining commons on campus and are not limited to the dining commons in their Housing area. The all-you-care-to-eat dining commons offers students the best value, as special prices have been created to provide the maximum value through the Campus Meal Plan. However, students may opt to use their Campus Meal Plan at other operations on campus, including the dining commons snack bars in the residential building lobbies.
Can students take food out of the dining commons?
When choosing to eat in the dining commons, carryout food from the all-you-care-to-eat dining commons is limited to one ice cream cone and one piece of fresh fruit. However, students have the option of requesting their meal for carry-out. Students who select the carry-out option will receive special containers. Many of the dining commons have separate areas that feature à la carte items that are ideal for carry-out. The removal of other food, beverages, dinnerware, or other dining commons property is strictly prohibited.

How will students know what is on the dining commons menu?
Menus are posted at the entrance to each dining commons and are also available at www.hfs.psu.edu/foodpro. An iPhone app, “Campus Dining,” and an Android app, “Dining@PSU,” provide easy access to menus, operating hours, and a campus map.

Do the dining commons offer healthy choices?
Healthy food and beverage choices are offered in every dining commons at every meal. Nutritional information on menu items is available online at www.hfs.psu.edu/foodpro. When viewing the menu selections for the day, you can select items from the menu and create a nutritional analysis.

Can the dining commons provide food for special diets or for students with food allergies?
The dining commons feature a variety of menu options and will try to accommodate reasonable requests, but it is not possible to provide for all special diets. Menu cards that include some allergy information are displayed with most food items to assist students in making diet-appropriate choices. Icons indicate if items contain milk or milk products, wheat or wheat products, fish or shellfish products, nuts or nut products, and eggs or egg products. If you have a special dietary need or food allergy, please contact the Registered Dietician at foodallergies@psu.edu or 814-865-6102.

Please refer to the Terms, Conditions, and Regulations of the Housing and Food Service Contract available online at www.housing.psu.edu/housing/housing-contracts/terms-and-conditions/tcr-res-halls.cfm.

Are vegetarian or vegan choices available?
Yes, items are served at every meal in every dining commons. Vegetarian and vegan items are indicated on menu information cards posted by the food. For more information on Penn State’s vegetarian program, visit www.foodservices.psu.edu/FoodServices/EatingSmart/Vegetarianism.cfm.

Are Kosher choices available?
During Passover, several Kosher items and a Kosher buffet are available; however, Penn State does not operate a Kosher kitchen. Upon approval, students living on campus can keep a Kosher microwave in their on-campus rooms. More information regarding Kosher options at Penn State can be found at: www.foodservices.psu.edu/FoodServices/EatingSmart/Special-Diets.cfm.

Is there a way for parent and family members to order treats and have them delivered to students?
Parents and family members can take advantage of our “Gifts from Home” program. Choose from several different options, all freshly prepared by the Penn State Bakery, at www.bakery.psu.edu. Orders will be delivered to your student’s area commons desk.

How can students keep track of Campus Meal Plan dining dollars they have left in their meal account?
It is important for students to keep track of their meal plan spending. The remaining balance of dining dollars is displayed at the cash register after each transaction, and is also available at www.idcard.psu.edu.

What if a student runs out of meal plan dining dollars before the semester ends?
If a student is running low on dining dollars, it is recommended that funds be added to the LionCash+ account. Cash registers at on-campus dining facilities will automatically check a student’s Campus Meal Plan account for funds. If there are not enough funds available, the system will then deduct from the LionCash+ account at the same optimal meal plan pricing. Adding funds to LionCash+ instead of the Campus Meal Plan eliminates the possibility of forfeiting any remaining dining dollars at the end of spring semester. Funds may be added to LionCash+ or Campus Meal plan online at www.idcard.psu.edu with a MasterCard or Visa branded debit or credit card, or at the id+ Office, Assignment Office, or any commons desk with cash, check, or MasterCard or Visa.

What if students have extra leftover campus meal plan dining dollars at the end of the semester?
Any remaining dining dollars left over at the end of fall semester are automatically carried over to the spring semester plan. However, any remaining dining dollars at the end of spring are forfeited. Remaining dining dollars cannot be used at the Creamery to purchase gift cards. A different meal plan level may be selected for spring semester if there is a high balance, and levels can be adjusted up until seven days before...
the last day of final exams. Although the Campus Meal Plan has separate contracts for fall and spring, all students living in the residence halls are required to purchase the Campus Meal Plan for both semesters.

When do students select a meal plan level for spring semester?
Near the end of fall semester, students will have the opportunity to adjust their Campus Meal Plan level for spring semester. The Meal Plan level will default to the same level as fall semester unless the student changes the level. Although a student can adjust their Campus Meal Plan level at any time once the announcement is made, the change must be made prior to seven days before the end of fall semester in order for the change to be reflected on their spring semester bill. Any changes to the meal plan level after that time will then be applied directly to the student account.

id+ Card
www.idcard.psu.edu

The id+ Office issues University ID cards to students, faculty, staff, and affiliates, and is the central office responsible for the support of all ID card related services for all Penn State campuses.

Do students have to get an id+ card?
Yes, students are required by University policy to obtain and carry the id+ card at all times. The id+ card is transferrable from campus to campus. The id+ card is a vital part of life at Penn State, providing easy access to University resources and services, such as library services and access to the residence halls, athletic events, and testing centers. The id+ card is also the mechanism used for accessing the Campus Meal Plan, LionCash+, and PNC Bank (optional) accounts.

I’ve already read about the Campus Meal Plan, but what is LionCash+?
LionCash+ is Penn State’s prepaid spending account. It is the safe and easy way for students to make purchases on campus and around town. LionCash+ provides special discounts offered exclusively to LionCash+ users and is accepted at over 200 participating locations, including on-campus printing, vending, laundry, and copier machines. LionCash+ is the only accepted payment method for on-campus laundry facilities. To activate a LionCash+ account, simply make an initial deposit - there are no fees to use the account and balances carry over from semester to semester and from year to year. Upon graduation or withdrawal, students may request a refund for the balance remaining in their account.

How is the id+ card associated with my student’s PNC Bank account?
Through an exclusive banking partnership with PNC Bank, students may link their PNC checking account to the id+ card so that the id+ card can be used to get cash at any ATM. With 12 ATMs and a Customer Service Center on campus, PNC makes banking easy for Penn State students. Plus, PNC’s Virtual Wallet® Student account makes it easy for students to manage their money. They will have free access to their account at more than 7,100 PNC Bank ATMs, online and text message banking, and account alerts that help them keep track of their checking balance. For more information, visit the Customer Service Center inside the id+ Office, 21 HUB-Robeson, call 814-231-1615, or visit www.pnc.com/psu.

Are the Campus Meal Plan, LionCash+, and PNC Bank accounts linked together?
No, although all three accounts may be accessed using the id+ card, they are three separate accounts. Technology allows us to eliminate the need for students to carry multiple cards on campus by using one card to access multiple accounts. Here are examples to help clarify the difference between accounts:
• If your student uses the id+ card to purchase a snack, beverage, or meal at any on-campus dining facility or eatery, the funds will be deducted from the Campus Meal Plan account.

• If your student uses the id+ card to make a purchase at an off-campus business, at an on-campus location that is not a Food Service operation such as the Penn State Bookstore, or in an on-campus printer, copier, laundry or vending machine, the funds will be deducted from the LionCash+ account.

• If your student uses the id+ card in an ATM machine to withdraw or deposit money, the transaction will affect the student’s PNC account.

How can I deposit money into my student’s accounts?
Family and friends may deposit funds into a student’s LionCash+ or Campus Meal Plan account online at www.idcard.psu.edu with a MasterCard or Visa branded debit or credit card. Deposits are processed as a standard purchase, not a cash advance, and are processed in real-time so funds are immediately available.

Students also have the ability to manage their LionCash+ and Campus Meal Plan on this site. On a secure server, students can check their account balances, review and email their transaction history, deactivate a lost or stolen id+ card, and change their Campus Meal Plan level. Students may also subscribe to our monthly LionCash+ newsletter, which provides updates on new program features, merchant locations, promotions, and special LionCash+ discounts. Students working on campus may also elect to sign up for payroll deductions into their LionCash+ account.

What should students do if they lose their id+ card?
If a student’s id+ card has been lost or stolen, they should immediately deactivate it online at www.idcard.psu.edu or in person at the student’s area Housing commons desk or at the id+ Office. Deactivating the card will suspend residence hall access, Campus Meal Plan and LionCash+ account access, and fitness membership access (if applicable). If the card is found prior to a replacement id+ card being issued, it may be reactivated online within 7 days of being deactivated or at the id+ Office. For IDs not recovered, a new id+ card may be obtained at the id+ Office at the current replacement fee. After hours, students may obtain a temporary replacement ID at their area Housing commons desk for a nominal fee until they can visit the id+ Office. New or replacement IDs will be active immediately for residence hall access, Campus Meal Plan and LionCash+ account access, and fitness membership access.

Residential Computing Services (ResCom)
www.rescom.psu.edu

ResCom is the computer technical support service that Penn State Housing offers, free of charge, to students residing in the residence halls at University Park.

How does ResCom help students?
ResCom operates help desks conveniently located in three of the commons areas. Help desks are open evenings during the week and afternoons on the weekend. Students can also make an appointment for in-room, one-on-one service as needed. Technicians are available to assist your student with technical issues they may encounter while using their computer or internet connection. Services include virus and spyware removal, software installation, and diagnosing hardware issues. ResCom acts as the liaison between students and other departments to explain and resolve issues they may encounter from those departments.

Do students need a computer?
If so, what kind should they bring?
Although Penn State does not require your student to have a computer, it is highly recommended that your student brings one to campus. The University provides computer labs with workstations using all three major operating systems, as well as many expensive and necessary programs students need access to while achieving their degree from the University. It is recommended that you check with your student’s academic college for computer recommendations or specifications. Visit the Rescom website for detailed step-by-step instructions on how to connect to the residence hall wireless network, which is available to all residential students.

Where can students find wireless access areas?
Wireless is available in most buildings on campus, housing commons buildings, and residence halls. For more information on how to connect to the ITS-provided wireless networks and a map of all their locations, visit www.wireless.psu.edu.

How do students get their computer connected to the internet in their residence hall room?
Visit the ResCom website for detailed step-by-step instructions on how to connect to the residence hall network, located under the “Getting Connected” link. An active Penn State Access Account User ID and
password will be required to connect to the wireless network. Each wireless capable device must be configured for the wireless network separately. To ensure proper connectivity to the network, ResCom will provide instructions for setting up each device during arrival. Note: the PSU wireless network requires enterprise-level authentication to connect. For this reason, a few devices are not compatible with the wireless network. A list of known unsupported devices is available on the ResCom website.

**What does a student need to know about the network connection in their room?**

The connection in the residence hall rooms is provided for academic use, and for some recreational use.

To obtain a network connection in your student’s room, your student must have read and agreed to the terms outlined in the University Computer and Network Security policy (guru.psu.edu/policies/AD20.html) and the Network Connection Agreement located on the ResCom website. Under the terms of the connection agreement, your student is responsible for keeping their computer virus free, secured from compromise and configured properly so they do not infect other students or share copyrighted materials with others.

**If a student doesn’t want to use their room connection, what are their alternatives for using the Internet?**

Your student can take advantage of computer labs and wireless access areas located around campus.

**Do students need an antivirus program on their computer?**

University policy AD-20 states that students are responsible for their computers and the activities that occur on their computers. Additionally, they are responsible to maintain their computer by keeping it patched, updated, and protected from viruses, including Macintosh computers. Penn State provides Symantec Endpoint Protection, free of charge, for all students. This free antivirus software is available through Penn State’s Information Technology Services at downloads.its.psu.edu. Since most antivirus software that comes with new computers is a limited trial version, it is recommend students install the Penn State provided Symantec Corporate Antivirus to protect their computer. DO NOT install more than one anti-virus program on a computer at the same time. Uninstall an old version first then install the new program.

**Do students need to bring the restoration CDs that came with their computer to school?**

If your student’s computer gets infected or compromised with viruses, they may be required to have their computer reformatted before it will be allowed back on the network. Your student should bring any restoration and/or program CDs/DVDs that came with their computer. Only original disks will be accepted for commercial programs that ResCom will install. Your student is responsible for all data backup of personal files. Please help your student work out a backup routine before arriving on campus. Students commonly use external hard drives or DVD burners to back up data they do not want to lose.

**What are students’ computer responsibilities?**

Students are ultimately responsible for ensuring the security of the computer they use on the Housing network.

**What should students know about downloading music, movies, and software from the Internet?**

It is important to remember that it is illegal to copy or transfer copyrighted material—and that any user who does so may face University or legal sanctions.

---

**Are there job opportunities on campus?**

More than 1,000 students work on campus with Food Services, Penn State Bakery, Bryce Jordan Center, Housing, Commons Desks, Residence Life, and Hospitality Services. Students can work between ten and twenty hours a week with a flexible schedule that works around class schedules. Benefits include an attractive starting salary, merit increases, on-the-job training, and advancement opportunities. For more information, please visit: www.abshr.psu.edu.

---

**Contact Information**

<table>
<thead>
<tr>
<th>Housing</th>
<th>201 Johnston Commons</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assignment Office</td>
<td>814-865-7501</td>
</tr>
<tr>
<td><a href="http://www.housing.psu.edu">www.housing.psu.edu</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:assignmentoffice@psu.edu">assignmentoffice@psu.edu</a></td>
<td></td>
</tr>
<tr>
<td><a href="http://www.facebook.com/pennstateoncampuslivingUP">www.facebook.com/pennstateoncampuslivingUP</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Residence Life</th>
<th>201 Johnston Commons</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>814-863-1710</td>
</tr>
<tr>
<td><a href="http://www.studentaffairs.psu.edu/reslife">www.studentaffairs.psu.edu/reslife</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Food Services</th>
<th>814-863-1255</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential Dining</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.foodservices.psu.edu">www.foodservices.psu.edu</a></td>
<td></td>
</tr>
<tr>
<td>Retail Dining</td>
<td>814-865-7623</td>
</tr>
<tr>
<td><a href="http://www.hubdining.psu.edu">www.hubdining.psu.edu</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>id+ Office</th>
<th>21 HUB-Robeson Center</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>814-865-7590</td>
</tr>
<tr>
<td><a href="http://www.idcard.psu.edu">www.idcard.psu.edu</a></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:idcard@psu.edu">idcard@psu.edu</a></td>
<td></td>
</tr>
</tbody>
</table>
University Health Services

Student Health Center
Bigler Road
studentaffairs.psu.edu/health

The staff of University Health Services (UHS) wants to help every student make the most of the Penn State experience. Staying healthy is an important part of a successful college education. UHS is here to provide resources and education that can help. If students get sick or they have a pre-existing condition, our experienced and caring professionals provide a wide range of high-quality health services.

Good health will enhance their quality of life and academic success. College students face many societal and peer pressures. Choices surrounding some of these pressures have long-term consequences for their health. Alcohol, tobacco, and other drugs, HIV and other sexually transmitted infections, stress, and eating disorders are just a few of the topics addressed through programs at University Health Services.

Please encourage your student to give UHS a call when they are sick or need health advice; University Health Services is a very valuable resource. A series of videos on the UHS welcome page (studentaffairs.psu.edu/health/welcome) provide an overview of services.

Access to Services
Students can access services—including appointment scheduling, billing and secure messaging with clinicians—through myUHS (studentaffairs.psu.edu/health/myUHS). Appointments can also be made by calling 814-863-0774.

Accreditation
University Health Services is accredited by the Accreditation Association for Ambulatory Health Care, Inc. (AAAHC). Please visit the AAAHC website at www.AAAHC.org for additional information on the accreditation process.

Advice Nurse
Students can speak with an experienced telephone advice nurse 24 hours a day, seven days a week by calling 814-863-4463. Students should call UHS during regular office hours for routine or acute health concerns; after-hours calls should be reserved for urgent medical problems. The advice nurse will help the student determine whether emergency care is needed.

Allergy Clinic
Allergy injections are available by appointment for students who have been seen by a UHS clinician. Students who receive injections at UHS must store their allergy medication on-site.

Appointments
Students can schedule appointments online through myUHS (studentaffairs.psu.edu/health/myuhs) or call during regular business hours. Same-day appointments are available for acute medical problems. Appointments for routine health concerns are generally available within a few days.

Billing and Fees
Penn State does not charge a semester health care fee to students. Only students who receive UHS services have to pay fees. UHS is now billing insurance companies and students are requested to submit their insurance information prior to or at the time of service. Students must arrange for payment of all UHS bills at the time of service. They may also pay by check, cash, debit card, Visa/MasterCard/Discover, or have the charge billed to their Penn State student account. For a complete list of participating insurance companies and more information, visit studentaffairs.psu.edu/health. Students carrying the Penn State Student Insurance Plan will have their charges submitted directly to the insurance company. Students can access their bills online through myUHS. There are additional charges for some procedures and all ancillary services, such as lab tests, X-rays, physical therapy treatment, pharmacy, and ambulance service.

Clinicians
The UHS clinical staff includes physicians, nurse practitioners, and physician assistants. All UHS physicians are board-eligible or board-certified in a primary care specialty. Staff photographs and information are available online.

Confidentiality
UHS complies with HIPAA (The Health Insurance Portability and Accountability Act of 1996). All medical records at UHS are strictly confidential. Information about students’ care will be released only with their written permission. Upon receipt of a student’s permission to disclose his or her medical records, UHS will be happy to discuss a student’s medical record with parents. A life-threatening situation where students are so ill they are unable to give their consent is the only exception.

Education
By learning more about their own health, students can make better health care and lifestyle choices. The professional health promotion staff and student volunteers sponsor workshops and health events, assist individual students, provide educational materials, publicize important health issues, lead classroom discussions, and promote good health. Topics include alcohol, tobacco and other drugs, sexual health, HIV testing and counseling, multicultural health issues, nutrition and fitness, and stress management. Resources for improving your nutrition, physical activity, sleep and stress are available through the UHS website by selecting “Healthy Penn State” (healthypennstate.psu.edu).

Excuses (Illness Verification)
Missing a class due to routine or less serious illnesses, such as sore throats, colds and similar health problems, does not qualify students for a formal “Verification of Illness.” In those cases, students should either e-mail or call the faculty member as soon as possible. If students experience a significant illness or injury that has resulted in academic problems, University Health Services will provide verification of care received at UHS. However, the student must have a documented serious, prolonged illness or injury (studentaffairs.psu.edu/health/welcome/illnessverification).

Emergency Services
The University Ambulance Service (UAS) provides emergency care as part of the regional all system care 24 hours a day, seven days a week,
except during the winter break. UAS is licensed by the Pennsylvania Department of Health and is staffed by a well-trained and experienced emergency staff. If students are on campus and experience a serious or life-threatening medical emergency, they should dial 911. The closest medical center is Mount Nittany Medical Center, a 260-bed acute care facility with 250 physicians in 60 specialties, located two miles from campus on Park Avenue. Please note: All ambulance, hospital emergency room and inpatient fees are the patient’s responsibility.

Family Health Line
UHS offers an electronic newsletter, the Family Health Line, to help parents and families stay informed. Subscribe online at studentaffairs.psu.edu/health/contact/healthline. Students, parents and families can also stay up-to-date with Facebook (Penn State University Health Services) and Twitter (@PSU_UHS).

Hours
The UHS clinic is open: Monday, Tuesday, Thursday, and Friday, 8:00 a.m. to 5:00 p.m. and Wednesday, 9:00 a.m. to 5:00 p.m. During fall and spring semesters, UHS is open most Saturdays 11:00 a.m. to 3:00 p.m. The telephone advice line is available 24/7 at 814-863-4463; ambulance service is available by dialing 911.

Immunizations/Health History Records
New students will receive an email near the start of their first semester with instructions on accessing a secure website. In addition to recording mandatory immunization and health history information, UHS also recommends that students receive two doses of the varicella (chicken pox) vaccine and a Tdap booster prior to arriving at Penn State. A flu shot is recommended for students and UHS holds vaccination clinics for students prior to the flu season each fall. Clinic dates are announced through the Family Health Line, the UHS website, Facebook and Twitter as they are scheduled. For more information, visit: studentaffairs.psu.edu/health/entrancerequirements/.

Insurance
In Fall 2014, UHS began contracting with some insurance providers. You should find out right away if your insurance company will reimburse you for your care at UHS. If care at UHS is not covered, it is strongly recommended that you purchase student health insurance through Penn State. The Penn State Student Health Plan is compliant with the Affordable Care Act and pays for most services at UHS. Check the UHS website for more information and enrollment deadlines (studentaffairs.psu.edu/health/services/insurance).

Laboratory
UHS has an on-site CLIA (Clinical Laboratory Improvement Amendment) approved and COLA (Commission on Office Laboratory Accreditation) accredited high complexity laboratory that is available to all registered students. Commonly ordered tests, such as complete blood work and urinalysis, are performed in the UHS lab. An outside lab is used for less commonly ordered tests.

Location
UHS is located in the Student Health Center. This state-of-the-art facility is located adjacent to the Bank of America Career Services Center and Eisenhower Parking Deck. Two parking places for people with disabilities are located in front of the Student Health Center. These spaces can be accessed from Eisenhower Road. There is an additional reserved urgent care parking space in Eisenhower Parking Deck, located directly behind the Student Health Center.
**Meningococcal Vaccination Certification**

All Penn State students residing in on-campus housing, including all residence halls and apartments, are required by state law to acknowledge the Meningococcal Vaccination Certification requirement. This requirement is acknowledged when the student accepts the Housing Contract, and is valid for the duration of the student’s residency in on-campus housing. Additional information about this requirement is available online at [www.hfs.psu.edu/vaccine](http://www.hfs.psu.edu/vaccine).

**Pharmacy**

The on-site pharmacy will fill written, original prescriptions from a UHS clinician or from your student’s hometown clinician. Students may either bring written prescriptions to the UHS pharmacy or ask the prescribing clinician to fax it to 814-863-5371. UHS does not accept prescriptions by phone from clinicians or pharmacies. Prescription services and over-the-counter medications and health products are available at the UHS pharmacy at a special rate to Penn State students. Once UHS receives a written prescription, students can refill prescriptions online or by calling our automated refill system. The UHS Pharmacy does accept some prescription cards. See our website for a list ([studentaffairs.psu.edu/health/services/pharmacy/insurancecontracts.shtml](http://studentaffairs.psu.edu/health/services/pharmacy/insurancecontracts.shtml)).

**Physical Therapy**

Full physical therapy services are available by appointment. Direct access (self-referral) is available to patients who meet the criteria. Check with your insurance provider to confirm direct access allowance.

**Preventive Health**

Students are encouraged to reduce the risk of serious illness by making healthy lifestyle choices and getting recommended immunizations. Students can make preventive health appointments at UHS for allergy injections, contraception counseling, Immunizations, nutrition counseling, travel vaccinations, and sexual health, among others.

**Psychological Services**

Counseling and Psychological Services (CAPS) is also housed in the Student Health Center. UHS and CAPS collaborate and cross-refer as appropriate for patients. For more information on CAPS see page 21.

**Travel Clinic**

The UHS Travel Clinic provides information, immunizations, and consultation to international travelers. The Travel Clinic is open to Penn State students, faculty, staff, and spouses.

**Volunteer Opportunities**

If a Penn State student is interested in health care and helping others, UHS offers many opportunities to become involved. Volunteer opportunities are available in emergency medical services, clinical services, health promotion and education, and physical therapy.

**X-Ray**

University Health Services offers convenient digital X-ray services. Patients must have an order from either a UHS health care provider or an outside health care provider.

---

**UHS Phone Numbers (814 Area Code)**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambulance</td>
<td>911</td>
</tr>
<tr>
<td>Advice Nurse</td>
<td>863-4463</td>
</tr>
<tr>
<td>Appointments</td>
<td>863-0774</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other UHS Services</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>UHS Director</td>
<td>865-6555</td>
</tr>
<tr>
<td>Financial Services</td>
<td>865-3465</td>
</tr>
<tr>
<td>Health Education</td>
<td>863-0461</td>
</tr>
<tr>
<td>Information Desk</td>
<td>865-6556</td>
</tr>
<tr>
<td>Laboratory</td>
<td>865-6212</td>
</tr>
<tr>
<td>Medical Records</td>
<td>865-1975</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>865-9321</td>
</tr>
<tr>
<td>Student Insurance</td>
<td>865-7467</td>
</tr>
<tr>
<td>X-Ray</td>
<td>865-6212</td>
</tr>
<tr>
<td>Counseling and Psychological Services (CAPS)</td>
<td>863-0395</td>
</tr>
</tbody>
</table>

**DON’T FORGET TO PACK:**

**Medical Insurance Card**

UHS has begun contracting with outside insurance companies. Students should pack a copy of their health insurance card.

**Medical Records**

Students should pack a copy of their immunization history including vaccines received and dates. If a student is on prescription medication and will need UHS to write prescriptions for them, UHS must receive copies of relevant medical records and diagnostic tests. Students should bring a copy of their medical records to the UHS Medical Records department.

**Prescription Card**

If your insurance provider offers one of the prescription cards UHS accepts, your student should be sure to pack a copy of the prescription plan card.

**First Aid Kit**

Accidents happen. A first aid kit is a handy accessory to pack. Possible items to include: a thermometer, antibacterial ointment, adhesive bandages, gauze, and over-the-counter drugs for headaches and stomach and intestinal discomfort. These items are also available in the UHS Pharmacy.
Student Wellness:
What Every Parent Needs to Know about High-Risk Drinking* Among College Students

As you are aware, college is a time for career exploration, academic challenge, and personal growth. Like many incoming first-year students, this may be the first time a student has lived away from home, and the first time he or she will be expected to make independent choices on a daily basis. Unfortunately, recent headlines highlight the dangerous nature of some of these decisions, specifically regarding alcohol and substance abuse. Alcohol abuse can lead to academic, social, and health-related problems.

Parents Can Make a Difference
Penn State invests considerable energy and resources in our efforts to better understand, treat, and diminish the negative impact that dangerous drinking can have on students and on their potential for success. As part of our ongoing efforts to address dangerous drinking, Penn State requires all incoming students to complete an alcohol education program prior to their arrival on campus. The program, Penn State SAFE, is an interactive, online program that provides information about alcohol, the alcohol laws in Pennsylvania, and Penn State’s alcohol and other drug policies.

While resources within Centre County and at Penn State are substantial, the impact a parent can have on their student is much more significant. Therefore, a parent’s role in helping a college student to make wise choices regarding drinking can have an important influence on a student’s well-being and on the health and well-being of our entire campus community. Research has shown that first-year students whose parents talked with them frankly about the dangers of high-risk drinking* exhibit significantly more responsible drinking behaviors than other first-year students.

Before talking with your student, familiarize yourself with how alcohol affects the body and brain of young people. Take some time to evaluate your own attitudes, values, and beliefs about alcohol and drinking. Establish open communication to make it easy for your student to talk honestly with you. Demonstrate to your student that you care about their success in college, both academically and socially. Be clear about your expectations for your student’s alcohol use during college and compliance with campus policies and state laws.

• Talk with your student about:
  - Penn State’s alcohol policy
  - Pennsylvania’s alcohol laws
  - How violations of the Code of Conduct and the law can affect one’s future

• Understand Penn State’s parental notification policy

• Make sure your student completes Penn State SAFE, the online alcohol program (see page 37 for details).

Encourage conversations by asking your student nonjudgmental and open-ended questions. This allows your student the opportunity to express how he or she thinks and feels about college pressures, being away from home, and facing new situations. Here are some conversation starters for discussing issues your student may face when he or she arrives on campus.

Conversation Starters
• How will you decide whether or not to drink while attending Penn State?
• If a roommate drinks excessively and the partying affects your sleep and studying, what will you do?
• What will you do if a friend you are with passes out because of excessive drinking?
• How will you handle it if you are asked to “babysit” someone who is very drunk?

Stay Connected After Your Student Leaves For College
• Stay involved with your student’s life at Penn State
• Call your student frequently during the first six weeks of college
• Learn about your student’s roommates and their new friends
• Encourage your student to get involved in activities and organizations on campus

THE SOBERING FACTS (national)
• 31% of college students meet the criteria for a diagnosis of alcohol abuse.
• 6% meet the criteria for a diagnosis of alcohol dependence.
• 1,825 college students between the age of 18 and 24 die annually from alcohol-related injuries.
• 599,000 experience a non-fatal, unintentional injury under the influence.
• 97,000 students annually are victims of alcohol-related sexual assault or date rape.

*High-risk drinking is defined as having four or more drinks in two hours for women and five or more in two hours for men at least once over a two-week period.


35
Alcohol Laws in Pennsylvania

This is a general summary of several alcohol laws in Pennsylvania. For more details about each law and for information about additional alcohol laws, visit [www.legis.state.pa.us](http://www.legis.state.pa.us).

Underage Drinking
Underage drinking is illegal. It is also illegal for anyone under 21 years of age to attempt to purchase, consume, possess, or knowingly and intentionally transport any liquor, malt or brewed beverage. Penalties may include:

<table>
<thead>
<tr>
<th>Penalty</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>0–$500</td>
<td>0–$1000</td>
<td>0–$1000</td>
</tr>
<tr>
<td>Jail</td>
<td>0–90 days</td>
<td>0–90 days</td>
<td></td>
</tr>
<tr>
<td>License Suspension</td>
<td>90 days</td>
<td>1 year</td>
<td>2 years</td>
</tr>
</tbody>
</table>

By law, the State College Police Department and University Police are required to notify parents or guardians of all underage drinking violations.

Carrying False I.D.
It is illegal for anyone under 21 to possess an identification card falsely identifying that person by name, age, date of birth, or photograph as being 21 or older or obtain or attempt to obtain liquor, malt, or brewed beverage by using the identification card of another or by using an identification card that has not been lawfully issued to or in the name of the person who possesses the card.

<table>
<thead>
<tr>
<th>Penalty</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>0–$300</td>
<td>0–$500</td>
<td>0–$500</td>
</tr>
<tr>
<td>Jail</td>
<td>0–90 days</td>
<td>0–1 year</td>
<td>0–1 year</td>
</tr>
<tr>
<td>License Suspension</td>
<td>90 days</td>
<td>1 year</td>
<td>2 years</td>
</tr>
</tbody>
</table>

Driving Under the Influence (DUI)
It is illegal for anyone under 21 to drive a vehicle with a blood alcohol content of .02 or higher, and it is illegal for those 21 and older to drive with a blood alcohol content of .08 or higher. A first-time offense individual, under certain circumstances, may qualify for an Accelerated Rehabilitative Disposition (ARD) program.

If a person is convicted of a DUI when under 21, with a blood alcohol content below .16%, possible penalties include:

<table>
<thead>
<tr>
<th>Penalty*</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>$500-$5,000</td>
<td>$750-$5,000</td>
<td>$1,500-$10,000</td>
</tr>
<tr>
<td>Jail</td>
<td>48 hours - 6 months</td>
<td>30 days - 6 months</td>
<td>90 days - 5 years</td>
</tr>
<tr>
<td>License Suspension</td>
<td>1 year</td>
<td>1 year</td>
<td>1.5 years</td>
</tr>
<tr>
<td>Other:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Alcohol</td>
<td>Ignition</td>
<td>Ignition Interlock</td>
</tr>
<tr>
<td></td>
<td>Highway</td>
<td>School</td>
<td>License</td>
</tr>
<tr>
<td></td>
<td>Safety</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>School</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Court</td>
<td>Court</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Reporting</td>
<td>Reporting</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Network File</td>
<td>Network File</td>
<td></td>
</tr>
</tbody>
</table>

*Penalties differ based on age, blood alcohol content and other factors.

Note: If a student is from a state other than PA and the home state is part of the national compact on DUI enforcement (46 states are), the student must fulfill these penalties in PA and his/her license from the home state will be suspended, if applicable.

Furnishing Alcohol to Minors
It is illegal to knowingly sell or furnish, or purchase with the intent to sell or furnish, any liquor, malt or brewed beverage to a person who is less than 21 years of age. You can be convicted of furnishing alcohol even if you are under age 21. The fine for first offense is at least $1,000 and second or more is $2,500. Jail is up to one year for all.

State College, PA Ordinances
Open Container Ordinance
It is illegal to have an open container of alcohol in any public parking lot or public parking garage, public street, public sidewalk, public alley, or public park in State College. Violations result in fines of $100 to $600 plus costs or 30 days in prison if fines and costs are not paid.

Public Urination and Defecation Ordinance
It is illegal to urinate or defecate in/on a public place, private property where the public is admitted; private property without consent of the owner. It is illegal to urinate or defecate in any public place other than in an appropriate sanitary facility or fail to clean, remove, or dispose of it properly. Violations are summary offenses with fines of $300 to $600.
Penn State’s Alcohol and Illegal Substances Policy in the Residence Halls

1. The possession or use of alcoholic beverages is prohibited in all Penn State on-campus undergraduate residence hall buildings, including Nittany Apartments and Eastview Terrace.

2. It is a violation of state law and University policy for a student under 21 years of age to attempt to purchase, consume, possess, or transport alcoholic beverages. It is unlawful to sell, furnish, and give alcoholic beverages or to permit alcoholic beverages to be sold, furnished or given to any minor.

3. It is against residence hall policy for there to be any tailgating activities in the residential quad areas or residence hall parking lots where alcoholic beverages are being served on any football game/event weekend including all home football games, Football Eve, Fourth Fest, and the spring Blue and White Weekend. Students tailgating with alcoholic beverages in these defined areas will be confronted and will likely be charged with “open containers in an unauthorized area.”

4. Residents will be held responsible for activities that occur in their rooms, and will be referred to the Office of Residence Life, the Office of Student Conduct, and/or University Police if guests are violating the on-campus alcohol policies listed above.

5. Failure to comply with the direction of or to present identification to a University Official acting in the performance of their duties is a violation of the Student Code of Conduct and will result in a referral to the Office of Residence Life or the Office of Student Conduct.

6. It is against the Code of Conduct to supply false information, such as name, age, etc. to University Officials who are acting in the performance of their duties.

Illegal Substances (Drugs)

1. It is a violation of state and University policy to illegally possess, use, distribute, manufacture, sell or be under the influence of other drugs. Students who violate this policy will be referred to the Office of Residence Life, the Office of Student Conduct, and/or University Police.

2. It is against residence hall policy for a student to be in a residential area (room, common area, common building, building entryway, or quad area immediately adjacent to the residence halls) and in the presence of an illegal substance. Students who are in the presence of an illegal substance in these areas will be referred to the Office of Residence Life, the Office of Student Conduct and/or University Police.

The complete residence hall policy about alcohol can be found at: www.hfs.psu.edu/housing/housing-contracts/terms-and-conditions

The Student Rights and Responsibility section (page 24) provides additional insight into the Code of Conduct.

“A large component of being a Penn Stater is not only holding yourself accountable, but holding others around you accountable. Penn State’s Alma Mater states, ‘May no act of ours bring shame.’ It’s a motto by which every student must abide. When students graduate from Penn State they go on to serve society in varying ways, but this principle lives on in the hearts of every Nittany Lion.”

- Carolyn Higgins
School of Nursing

Penn State SAFE and Penn State AWARE are interactive, online programs incoming students are required to complete. Penn State SAFE provides information about alcohol, the alcohol laws in Pennsylvania, and Penn State’s alcohol and other drug policy. Penn State AWARE provides information about sexual assault, the sexual violence laws in Pennsylvania, and Penn State’s resources for victims of sexual violence.

Students should complete Part 1 of Penn State SAFE and all of Penn State AWARE by:

- July 1, 2015 (summer students)
- August 24, 2015 (fall students)
- January 11, 2016 (winter students)

Visit edge.psu.edu/firstyear for details.
Penn State University Police and Public Safety

Law Enforcement on Campus

University Police are responsible for the protection of students, faculty, staff and guests of The Pennsylvania State University. Officers are also charged with the protection of life, property and maintenance of order on the University Park campus as well as the enforcement of all Pennsylvania laws and University regulations.

University Police Officers have full law enforcement authority and criminal investigative responsibility for the campus. University Police Officers are commissioned under the Administrative Code of 1929 and the Municipal Police Officers Education and Training law (Act 120 of 1974) and have the same authority as municipal police officers in the Commonwealth, being authorized to carry firearms and are empowered to make arrests.

The department consists of 51 armed, sworn Police Officers and supervisory staff, nine Assistant Police Officers, six Police Dispatchers, and one Property Protection Guard. These employees provide protection and service 24 hours a day, 365 days a year. Police Officers are assigned to mobile, motorcycle, bicycle and foot patrols. In addition to the full-time staff, student Auxiliary Officers aid in fulfilling the mission. Students are used most frequently for security services and special events. Auxiliary Police is a uniformed student division within the University Police.

Physical Security

University Police and the Office of Physical Plant partner together in the program which provides professional security and fire alarm protection services to the University community consistent with the University’s mission, culture, and resources in order to facilitate a safe and secure campus environment.

Reporting Crimes

Unless citizens report crimes promptly, participate in and support crime prevention efforts, the criminal justice system operates under a severe handicap. If crimes are never reported, little can be done to help other members of the community from becoming victims. The University community can be much safer with your assistance. Report unusual activity to the police immediately. To report a crime, call University Police at 814-863-1111 or report a crime anonymously through Report A Crime at www.police.psu.edu.

Emergency Telephones

To assist with expedient reporting, emergency phones have been installed at various locations around campus. A direct line to University Police is available on the phones located outside most residence halls. These two types of phones require the user to either lift the receiver or push a red button. Once the phone is activated, it will immediately ring at University Police. The location will then be recorded and action will be taken.

Safe Walk Service

The Safe Walk Service 814-865-WALK (9255) is designed to provide walking accompaniment to Penn State students, faculty and staff who may feel unsafe walking alone on campus at night. Mobile transport may also be provided to augment the walking service, when appropriate. The Safe Walk Service operates out of the Auxiliary Police, which is a uniformed student division within the University Police. Uniformed student employees who carry police radios, will walk Penn State students, faculty and staff from one on-campus location to another, and to within reasonable walking distance off-campus. Accompaniments are available from dusk to dawn 365 days a year. Mobile transports will be sent at the discretion of the Safe Walk Dispatcher and are free of charge. Reasons for sending a mobile transport may include, but are not limited to, location of the caller and the distance to the destination, availability of walkers, and weather conditions. Mobile transports are generally limited to a one-mile radius of central campus.

PSUAlert

PSUAlert is an emergency notification service for Penn State students, faculty and staff that allows the University to send text and/or voice messages to your cell phone in the event of an emergency (such as campus emergencies, weather-related closings, delays, and other alerts). After your student has registered for their Penn State access account, encourage them to add their cell phone number and other emergency contact information to PSUAlert by visiting psualert.psu.edu/ . All students, faculty and staff automatically will receive PSUAlert messages at their Penn State email address.

Crime Statistics

Criminal statistics are reported to the Pennsylvania State Police for annual publication in Crime in Pennsylvania, the Uniform Crime Report of the Commonwealth. The statistics are also available in the U.S. Department of Justice Publication, Crime in the United States, which is available at all public libraries and most law enforcement agencies within the United States. Crime Statistics are also available by writing to University Police, The Pennsylvania State University, 30 Eisenhower Parking Deck, University Park, PA 16802-2116, or can be accessed on the internet at www.police.psu.edu.

Emergency Planning and Procedures

The University has developed plans to address emergencies that could impact operations. These include plans for power outages, inclement weather, acts of terrorism or aggression, and infectious diseases through coordination with local agencies and organizations. As an ongoing process, these plans are updated to address necessary provisions for students, faculty and staff.
CRIME STATISTICS: CLERY DATA

The following annual security report provides crime statistics for selected crimes that have been reported to local police agencies or to campus security authorities. The statistics reported here generally reflect the number of criminal incidents reported to the various authorities. The statistics reported for the sub-categories on liquor laws, drug laws, and weapons offenses represented the number of people arrested or referred to campus judicial authorities for respective violations, not the number of offenses documented. This report complies with 20 U.S. Code Section 1092 (f).

<table>
<thead>
<tr>
<th>OFFENSES</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>On-Campus Property</td>
<td>Public Property</td>
<td>Non-Campus</td>
</tr>
<tr>
<td></td>
<td>Residence Hall</td>
<td>Total</td>
<td>On-Campus</td>
</tr>
<tr>
<td>Murder/Non-negligent Manslaughter</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Negligent Manslaughter</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Sex Offenses - Forcible*</td>
<td>10 24 0</td>
<td>6 0</td>
<td>6 0</td>
</tr>
<tr>
<td>Sex Offenses - Non-forcible</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Robbery</td>
<td>1 2 1</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>6 6 3</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Burglary</td>
<td>87 112 0</td>
<td>18 0</td>
<td>18 0</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>0 1 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Arson</td>
<td>4 11 0</td>
<td>1 0</td>
<td>1 0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>VAWA OFFENSES</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>On-Campus Property</td>
<td>Public Property</td>
<td>Non-Campus</td>
</tr>
<tr>
<td></td>
<td>Residence Hall</td>
<td>Total</td>
<td>On-Campus</td>
</tr>
<tr>
<td>Domestic Violence</td>
<td>— — — —</td>
<td>— — — —</td>
<td>— — — —</td>
</tr>
<tr>
<td>Dating Violence</td>
<td>— — — —</td>
<td>— — — —</td>
<td>— — — —</td>
</tr>
<tr>
<td>Stalking</td>
<td>— — — —</td>
<td>— — — —</td>
<td>— — — —</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ARRESTS</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>On-Campus Property</td>
<td>Public Property</td>
<td>Non-Campus</td>
</tr>
<tr>
<td></td>
<td>Residence Hall</td>
<td>Total</td>
<td>On-Campus</td>
</tr>
<tr>
<td>Weapons</td>
<td>2 4 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Drugs</td>
<td>246 339 13</td>
<td>17 0</td>
<td>17 0</td>
</tr>
<tr>
<td>Alcohol</td>
<td>213 805 102</td>
<td>61</td>
<td>61 0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>REFERRALS</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>On-Campus Property</td>
<td>Public Property</td>
<td>Non-Campus</td>
</tr>
<tr>
<td></td>
<td>Residence Hall</td>
<td>Total</td>
<td>On-Campus</td>
</tr>
<tr>
<td>Weapons</td>
<td>1 2 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Drugs</td>
<td>217 292 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Alcohol</td>
<td>439 450 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HATE CRIMES</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>On-Campus Property</td>
<td>Public Property</td>
<td>Non-Campus</td>
</tr>
<tr>
<td></td>
<td>Residence Hall</td>
<td>Total</td>
<td>On-Campus</td>
</tr>
<tr>
<td>Murder/Non-negligent Manslaughter</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Negligent Manslaughter</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Sex Offenses - Forcible*</td>
<td>0 1(Re) 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Sex Offenses - Non-forcible</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Robbery</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Burglary</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Arson</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Larceny</td>
<td>0 0 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Simple Assault</td>
<td>0 2(Re,Ra) 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Intimidation</td>
<td>1(Re) 3(Re,Ra) 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
<tr>
<td>Vandalism</td>
<td>3(Ra,Re,S) 0</td>
<td>0 0 0</td>
<td>0 0 0</td>
</tr>
</tbody>
</table>

Hate Crime Key: (D) Disability (E) Ethnicity (Ra) Race (Re) Religion (S) Sexual Orientation (G) Gender (N) National Origin (GI) Gender Identity
Behavioral Threat Management
In an effort to promote community awareness, it is the desire of University Police to extend our efforts on emergency preparedness and prevention. This is accomplished through a variety of public education programs and services. To request a program, please contact the Crime Prevention and Community Education Office at 814-865-5871. Some of the programs and services that University Police offer are:

Acts of Intolerance Jeopardy Game: This interactive Jeopardy game is a fun way to encourage students to participate in teams and learn about racism, sexism, ableism, and religious oppression.

Alcohol Awareness: A presentation is given on the effects of alcohol and the laws and consequences. Fatal vision goggles are used as part of this presentation.

Bicycle Rodeos: Bicycle officers provide information on bicycle rules and safety, as well as demonstrating various riding techniques.

Blurred Lines/DUI Awareness: A presentation is given on Driving under the Influence (DUI), including laws, detection, arrest procedures, and prosecution. Participants are able to observe officers demonstrate actual field sobriety tests that are given to intoxicated motorists in the course of the officer’s duty.

Domestic Violence: The program provides awareness and statistical information on the common challenges victims face with relationship/domestic violence.

Drug and Alcohol Match Game: This interactive match game is a fun way to encourage students to participate and learn about drug and alcohol use.

Drug Awareness and Recognition: The program focuses on the various narcotics that are used, their effects on persons and society, laws governing narcotics and various statistics in regards to usage and costs to society.

Identity Theft: Officers will present information and precautions to be taken to minimize the risk of becoming the victim of identity theft.

Office Interviews on Any Topic: Officers are available for interview by persons seeking information for speeches, papers, or news articles. Appointments are preferred.

Operation ID/Engraving: University Police provide engraving tools and instruction to persons interested in marking and identifying valuable items.

Rape Aggression Defense (RAD): RAD is a comprehensive self-defense system for women. The program includes awareness, prevention, risk reduction and avoidance, as well as options available to women during a confrontation or attack.

Ride-A-Long: Participants may ride or walk with an officer on routine patrol for up to a two-hour period to gain firsthand knowledge of police procedures and operations.

Self Awareness & Familiarization Exchange (SAFE): University Police provide SAFE, a self defense awareness and familiarization exchange for women. It is taught by certified SAFE instructors. It is not a physical defense program, but rather a method of distributing crime prevention information for individual study.

Sexual Assault Prevention: Issues involving sexual assault and corresponding relevant statistics are presented.

Stay Safe: Surviving an Active Shooter: None of us want to be confronted by a person with a gun on campus, but campus shootings do happen. What would you do if you heard shots coming from outside of your classroom or worse yet, what if someone with a gun came into your classroom or office and began to fire? Would you know what to do? How to act? How to deal with your fears so you could save your own life and the lives of those around you? In an emergency situation, it is best to stay calm and be prepared. Participants who attend this program will know how to answer these questions or where to find the necessary resources.

Theft Prevention: Officers will present information and precautions to be taken to minimize the risk of becoming the victim of theft.

Your Law Enforcement on Campus: Officers are available to discuss police procedures and services available from the department.

Frequently Asked Questions

Where are the offices of the University Police Department located?
University Police is located in the Eisenhower Parking Deck.

Should students call 911 or 3-1111 in an emergency?
By calling 911 or 3-1111 students can summon police, fire and/or EMS assistance to their location.

What if students have a question about safety on campus? Can they call anytime?
University Police is open 24 hours a day, 365 days a year. At all times, there is a supervisor on duty. University Police can be reached at 814-863-1111 (emergency) and 814-865-1864 (business).

What resources are available through University Police for victims of crime?
University Police has a Victim Resource Officer who specializes in assisting victims of crime with finding the programs and services that are available here at Penn State. Contact the Victim Resource Officer, Detective Vicki Litzinger at 814-863-0823.
# University Resources

<table>
<thead>
<tr>
<th>RESOURCES</th>
<th>WEB</th>
<th>PHONE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resources</td>
<td>Penn State Operator</td>
<td>814-865-4700</td>
</tr>
<tr>
<td></td>
<td>Parents Program</td>
<td>814-863-1313</td>
</tr>
<tr>
<td></td>
<td>Student Orientation &amp; Transition Programs</td>
<td>814-865-4178</td>
</tr>
<tr>
<td><strong>Financial Information</strong></td>
<td>Bursar</td>
<td>814-865-6528</td>
</tr>
<tr>
<td></td>
<td>Student Aid</td>
<td>814-865-6301</td>
</tr>
<tr>
<td><strong>Academic Resources</strong></td>
<td>Disability Services</td>
<td>814-863-1807</td>
</tr>
<tr>
<td></td>
<td>Division of Undergraduate Studies</td>
<td>814-865-7576</td>
</tr>
<tr>
<td></td>
<td>Global Penn State</td>
<td>814-865-7681</td>
</tr>
<tr>
<td></td>
<td>Multicultural Resource Center</td>
<td>814-865-1773</td>
</tr>
<tr>
<td></td>
<td>Penn State Learning</td>
<td>814-865-1841</td>
</tr>
<tr>
<td></td>
<td>Registrar</td>
<td>814-865-6357</td>
</tr>
<tr>
<td></td>
<td>Software at Penn State</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Student Support Services Program</td>
<td>814-863-9442</td>
</tr>
<tr>
<td></td>
<td>Technology Services</td>
<td>814-863-1035 or 814-863-2494</td>
</tr>
<tr>
<td></td>
<td>University Libraries</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Veterans Programs</td>
<td>814-863-0465</td>
</tr>
<tr>
<td><strong>Health &amp; Safety</strong></td>
<td>24 Hour Crisis: CAN HELP Line</td>
<td>800-643-5432 (24 hrs)</td>
</tr>
<tr>
<td></td>
<td>Counseling &amp; Psychological Services (CAPS)</td>
<td>814-863-0395</td>
</tr>
<tr>
<td></td>
<td>Emergencies: Ambulance, Fire, and Police</td>
<td>911 or 3-1111</td>
</tr>
<tr>
<td></td>
<td>University Police (Non-Emergency)</td>
<td>814-865-1864</td>
</tr>
<tr>
<td></td>
<td>Safe Walk Service</td>
<td>814-865-9255 (WALK)</td>
</tr>
<tr>
<td></td>
<td>University Health Services</td>
<td>814-865-6556</td>
</tr>
<tr>
<td><strong>Campus Life</strong></td>
<td>Adult Learner Programs and Services</td>
<td>814-863-7378</td>
</tr>
<tr>
<td></td>
<td>Career Services</td>
<td>814-865-2377</td>
</tr>
<tr>
<td></td>
<td>Center for Character, Conscience and</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Public Purpose</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Center for Spiritual and Ethical</td>
<td>814-865-6548</td>
</tr>
<tr>
<td></td>
<td>Development</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Center for Women Students</td>
<td>814-863-2027</td>
</tr>
<tr>
<td></td>
<td>Fraternity &amp; Sorority Life</td>
<td>814-863-8065</td>
</tr>
<tr>
<td></td>
<td>Housing &amp; Food Services</td>
<td>814-865-7501</td>
</tr>
<tr>
<td></td>
<td>LGBTQA Student Resource Center</td>
<td>814-863-1248</td>
</tr>
<tr>
<td></td>
<td>Off-Campus Living</td>
<td>814-865-2346</td>
</tr>
<tr>
<td></td>
<td>Paul Robeson Cultural Center</td>
<td>814-865-1779</td>
</tr>
<tr>
<td></td>
<td>Residence Life</td>
<td>814-863-1710</td>
</tr>
<tr>
<td></td>
<td>Student Activities</td>
<td>814-863-4624</td>
</tr>
<tr>
<td></td>
<td>Student Clubs and Organizations</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Student and Family Services</td>
<td>814-863-4926 (Office) 814-863-2020 (Crisis Line)</td>
</tr>
<tr>
<td></td>
<td>Student Conduct</td>
<td>814-863-0342</td>
</tr>
<tr>
<td></td>
<td>Student Legal Services</td>
<td>814-867-4388</td>
</tr>
<tr>
<td></td>
<td>Union and Student Activities</td>
<td>814-863-9755</td>
</tr>
<tr>
<td><strong>Entertainment &amp; Recreation</strong></td>
<td>Athletic Ticket Office</td>
<td>814-863-1000 or Toll Free 800-648-8269</td>
</tr>
<tr>
<td></td>
<td>Bryce Jordan Center</td>
<td>814-863-5500</td>
</tr>
<tr>
<td></td>
<td>Center for the Performing Arts</td>
<td>814-863-0255 or Toll Free 800-278-7849</td>
</tr>
<tr>
<td></td>
<td>Events Calendar</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Parents &amp; Families Weekend</td>
<td>814-863-1313</td>
</tr>
<tr>
<td></td>
<td>Student Fitness Pass</td>
<td>814-865-3488</td>
</tr>
<tr>
<td></td>
<td><strong>Transportation &amp; Lodging</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Parents Program</td>
<td>814-863-1313</td>
</tr>
<tr>
<td></td>
<td>Parking Office</td>
<td>814-865-1436</td>
</tr>
<tr>
<td></td>
<td>Visitor’s Bureau</td>
<td>814-231-1400 or Toll Free 800-358-5466</td>
</tr>
<tr>
<td><strong>Other Resources</strong></td>
<td>Hintz Family Alumni Center</td>
<td>814-865-6516 or 800-548-5466</td>
</tr>
<tr>
<td></td>
<td>id+ Office</td>
<td>814-865-7590</td>
</tr>
<tr>
<td></td>
<td>Penn State Bookstore</td>
<td>814-863-0205</td>
</tr>
<tr>
<td></td>
<td>Penn State Parents Fund</td>
<td>814-865-6533</td>
</tr>
</tbody>
</table>
Welcome Week Helps Your Student:
Become Familiar with Campus | Make Friends
Connect with Faculty | Learn Penn State Traditions
Acclimate to the Penn State Community

Signature Events:
President’s New Student Convocation
College Dean’s Meetings | Involvement Fair
Be a Part From the Start | Day of Service
Residence Hall Community Events

Dates:
Summer Welcome: June 28-July 4
Fall Welcome: August 21-29
Winter Welcome: January 9-16
Penn State is about to change your student’s life. Help us to make it happen.

Support the Parents Fund at Penn State.

You’ll be able to hear the excitement in your son’s or daughter’s voice when they call home to tell you what they learn—not just in the classroom, but in activities and organizations that challenge them to discover their passions and become leaders.

You know that they’ll be earning more than a Penn State degree—they’ll be earning the pride and confidence that will help them to succeed long after they graduate.

You are about to share the experience of thousands of Penn State parents—and you can join them in creating opportunities for all of our undergraduates with a gift to the Parents Fund.

Gifts to the Parents Fund allow Student Affairs to provide essential out-of-classroom experiences and support that are hallmarks of a Penn State education, including Career Services, University Health Services, the Greek System, and Residence Life.

For more information or to give online, visit giveto.psu.edu/parentsfund.

For my daughter Madison, Penn State provides a dynamic university community where she is thriving, and Student Affairs provides so many resources that are enriching her collegiate experience. Supporting the Penn State Parents Fund is more than simply contributing to a club or activity: it is supporting great personal and professional development for my daughter. By investing in the Parents Fund, I am connected to the experiences that are making Madison the person she is today.

—Cindi Oliver, Parent of Madison
Oliver, Class of 2016

Kimberly A. Neely
Director of Development
kan2@psu.edu
814-865-6533
Textbooks

Rent Books!
- Rent - SAVE 50%
- Learn - All Semester
- Return - Book at end of semester

Buy Books!
- Buy USED! - SAVE 25%
- Shop early - For best used books
- 1-Stop Shop - books for all courses

Go Digital!
- SAVE up to 60% on eBooks
- Buy Access Card
- Download to your computer

Shop Online
- Visit us at psu.bncollege.com
- Select your books (rent, buy or digital)
- Choose to Ship or Pickup In-Store
- Open 24/7 - Shop throughout the semester

CASH For Books!
- Up to 50% CASH back
- Finals Week - Best time to SELL!
- We buyback books everyday

School Supplies

The Basics
One Stop Shopping
- Notebooks, pens
- Pencils, highlighters
- Calculators
Just a start of what you can find here.

Computer Supplies
We carry...
- Ink, printer paper
- USB cables
- Media storage
And other computer related items and accessories.

Art Supplies
Art courses or special class projects
- Poster & foam board
- Paints, brushes
- Drawing pads
And many other items to meet your needs.

Lab & Technical Supplies
Be Prepared
- Class materials kits
- Lab coats, gloves
- Lab & engineering notebooks
And other specialty items for lab and engineering courses
Penn State Apparel

Sweatshirts, hats, tees, shorts and sweatpants in:
- Traditional styles and colors
- Performance wear
- Contemporary styles and designs

Designed and Chosen by Students

Exclusive Store For...

Official 2015 White-Out Tee

Women's Apparel

Unique items in latest styles and colors.

- Tees, tanks, hoodies
- Shorts, pants
- and much more...

Tees, sweatshirts, hats
Shorts, jackets and more

Nike & Under Armour performance wear

Spirit

We Are...

Penn State!

Shop apparel and spirit Online at psu.bncollege.com
Noteworthy

We gladly accept

Also, cash and checks with proper ID.

Prepaid spending account accessed by your Penn State id+ card. Learn more at www.idcard.psu.edu.

Purchase gift cards for any amount. Planning to use the gift card to buy textbooks? We suggest starting with a $500 card.

For Your Room

We have the essential items you need to make your new room comfortable and functional.

Employment Opportunities

• Flexible Schedules
• Competitive Pay
• Convenient Work Place
• Great Discounts

Go to bncollegejob.com for our current job openings
This publication is available in alternative media upon request.

The University is committed to equal access to programs, facilities, admission and employment for all persons. It is the policy of the University to maintain an environment free of harassment and free of discrimination against any person because of age, race, color, ancestry, national origin, religion, creed, service in the uniformed services (as defined in state and federal law), veteran status, sex, sexual orientation, marital or family status, pregnancy, pregnancy-related conditions, physical or mental disability, gender, perceived gender, gender identity, genetic information or political ideas. Discriminatory conduct and harassment, as well as sexual misconduct and relationship violence, violates the dignity of individuals, impedes the realization of the University's educational mission, and will not be tolerated. Direct all inquiries regarding the nondiscrimination policy to Dr. Kenneth Lehrman III, Vice Provost for Affirmative Action, Affirmative Action Office, The Pennsylvania State University, 328 Boucke Building, University Park, PA 16802-5901, Email: kfl2@psu.edu, Tel (814) 863-0471. U.Ed. STA 15-32